

# PROCESSING FEES

- \$60,706 in processing fees incurred in Q3 through Central Collections (excluding tax payments), Public Works, Police Department and EMS.
- \$21,688 in Insite Fees incurred in Q3 for online utility payments paid with a credit card.
- A 2.5% Processing Fee is necessary to fully cover merchant costs currently incurred by the City.
- The \$1.25 Insite Fee to be passed on to the customer for online utility payments.
- Several surrounding Cities assess a fee of 3% - 4%.
- Plan to assess the fee in phases with Central Collections (excluding tax payments), Public Works, Police Department and EMS going into effect on October 1, 2025 and Tax Payments going into effect on October 1, 2026.

## Processing Fees for Utility Transactions

	Credit Card		Population as of 2023
	Percent	Flat Fee	
Deer Park	-	-	33,176
Hitchcock	3%	-	7,710
Buda	3.30%	-	16,030
La Porte	No Charge	No Charge	36,991
Bellaire	No Charge	No Charge	17,016
Pasadena	4%	-	146,716
Galveston	No Charge	No Charge	53,237
Friendswood	-	\$2.50	40,826
Baytown	4%	-	84,067
Seabrook	No Charge	No Charge	13,662
La Marque	3%	-	19,605
Clear Lake WA	3.50%	-	1,258
Mont Belvieu	<u>In Office:</u> Res-No Charge/Comm-5%, <u>Online-</u> \$ 1.25 Res/Comm, <u>IVR-</u> \$ 1.25		9,608