



CivicPlus Department Header Package Sales Form

Organization	Deer Park, TX Fire Department		URL	http://www.deerparktx.gov/	
Street Address	710 E. San Augustine				
Address 2					
City	Deer Park	State	TX	Postal Code	77536
CivicPlus provides telephone support for all trained clients from 7am –7pm Central Time, Monday-Friday (excluding holidays). Emergency Support is provided on a 24/7/365 basis for representatives named by the Client. Client is responsible for ensuring CivicPlus has current updates.					
Emergency Contact & Mobile Phone	Nathan Bell (713) 305-3890				
Emergency Contact & Mobile Phone	Paul Kurtz (713) 294-1958				
Emergency Contact & Mobile Phone	XX				
Project Contact	Nathan Bell		Email	nbell@deerparktx.org	
Phone	(281) 478-2035	Ext.		Fax	
Billing Contact	Mike Ramos		E-Mail	itbilling@deerparktx.org	
Phone	(281) 478-2033	Ext.		Fax	
Billing Address	710 E. San Augustine				
Address 2					
City	Deer Park	ST	TX	Postal Code	77536
Tax ID #	XX		Sales Tax Exempt #	1-74-6000660-8	
Billing Terms	XX		Account Rep	Kayla Maldonado	
Info Required on Invoice (PO or Job #)	XX				

CivicPlus Project Development Services & Scope of Services for Department Header Package	
All Quotes are in US Dollars and Valid until 12/31/2016	
Project Details	One Time Fee
Design & Project Overview	
<ul style="list-style-type: none"> • Department Header with three design revisions • Administration shared with parent site • Same template as parent site with a new banner • Same design elements and color scheme as parent site • Unique URL (reverts to parent site's URL when department is visited) • Variant global navigation (global navigation buttons are not changed, only the text is replaced) CivicPlus will develop recommended navigation for an additional fee. • Existing and future modules shared with parent site (selecting "View All" on a department calendar takes you to the parent site's calendar) • Shared site search (returns results from both sites) • Content developed out of the overall pages purchased for parent site. Additional content development can be purchased. • Training not included 	\$3,500
Total Project Development Fee	\$3,500
First Year Annual Services Fee Server storage not to exceed 10 GB	Included
Total Fees Year 1 \$3,500	

Hosting fees for your department header package are subject to the renewal terms of the original contract between CivicPlus and Deer Park, TX. The Total Fees for Year 1 will be invoiced upon Signing. Invoicing for Year 2 Annual Services begins January 1, 2018. The Client will be invoiced electronically through email. Upon request CivicPlus will mail invoices and the Client will be charged a \$5.00 convenience fee.

2nd Year and Beyond Annual Services Fee		\$650
<i>Subject to annual increase of 5% year 3 and beyond</i>		
Annual Services Include the Following:		
Support 7-7 (CST) Mon-Fri (excluding holidays) 24/7 Emergency Support Dedicated Support Personnel 2-hour Response during Normal Hours Usability Improvements Integration New & Upgraded Services Proactive Support for Updates & Fixes Online Training Manuals Monthly Newsletters Phone Consulting CivicPlus Connection	Maintenance of CivicPlus Application & Modules Install Service Patches for OS Upgrades Fixes Improvements Integration Testing Development Usage License	Hosting Shared Web/SQL Server DNS Consulting & Maintenance Monitor Bandwidth-Router Traffic Redundant ISP Redundant Cooling Natural Gas Powered Generator Daily Tape Backup Intrusion Detection & Prevention Antivirus Protection Upgrade Hardware



Acceptance

We, the undersigned, agreeing to the conditions specified in this document, understand and authorize the provision of services outlined in this Agreement.

<p>FORMALNAME <i>W. Bell</i></p>	<p><i>10-24-16</i></p>
<p><i>Jim Grant</i></p>	<p>10/28/2016</p>
<p>CivicPlus</p>	<p>Date</p>

<p>Sign and e-mail or Fax this Copy Attn: Contract Manager Email: SalesCoordinators@CivicPlus.com Fax: 785-587-8951</p>	<p>And – Mail Two (2) Signed Originals CivicPlus Contract Manager 317 Houston St., Suite E Manhattan, KS 66502</p>
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We will e-mail or fax a counter-signed copy of the agreement back to you so we can begin your project. Upon receipt of two signed originals, we will counter-sign and return one copy for your files.