



To: All GHC PSAP/SSAP Coordinators

From: Mindi Bartee- PSAP Education Manager

Date: 03/24/2024

Subject: National Telecommunicator Week

Dear PSAP/SSAP Coordinators,

As we approach National Telecommunicator Week, scheduled for April 14-20, 2024, GHC would like to take this opportunity to recognize and celebrate the invaluable contributions of our 9-1-1 Telecommunicators.

This special week serves as a reminder of the critical role Telecommunicators play in public safety and emergency response, acting as the first point of contact in times of crisis.

We hope that the 9-1-1 Telecommunicators enjoy their token of appreciation provided by the GHC 9-1-1 Emergency Network.

We eagerly look forward to hearing about your celebrations and the recognition awarded to honor those unsung heroes during this week of tribute.

Attached, you will find the National Telecommunicator Week Resolution signed by our GHC Board of Managers. Please be sure to share it with your agency leadership.

Sincerely,

Mindi Bartee

PSAP Education Manager



RESOLUTION

Public Safety

Telecommunicator Week

- WHEREAS,** over 1,200 telecommunicators and dispatchers daily serve the residents of Harris and Fort Bend Counties by answering their calls for police, fire or emergency medical services, and by dispatching the appropriate assistance as quickly as possible; and
- WHEREAS,** public safety telecommunicators are the vital link between citizens and the emergency service they are in need of, whether it be police, fire, or emergency medical assistance; and
- WHEREAS,** telecommunicators are professionals whose multi-tasking, behind-the-scenes and often unrecognized actions are responsible for helping protect people and property; and
- WHEREAS,** professional telecommunicators work to improve the technology and operational capabilities through their leadership and participation in training programs to improve their skills and prepare for 9-1-1 calls from different devices; and
- WHEREAS,** the Greater Harris County 9-1-1 Emergency Network wishes to join with the State of Texas, and the Senate and the House of Representatives of the United States of America and other 9-1-1 Entities across the Country in setting aside the second week in April to recognize Telecommunicators for their crucial role they play in protection of life and property.

NOW, THEREFORE, BE IT RESOLVED, by The Greater Harris County 9-1-1 Emergency Network, this 27th day of March, 2024 that **NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK** be designated the week of April 14 - 20, 2024 in honor and recognition of our community's 9-1-1 professional telecommunicators for the vital contribution that they make to the safety and well-being of those in need of emergency services.

Handwritten signature of Russell S. Rau in blue ink.

Russell S. Rau, Chairman

Handwritten signature of William B. Anders in blue ink.

William B. Anders, Secretary

Handwritten signature of Vergil Ratliff in blue ink.

Vergil Ratliff, Member

Handwritten signature of Mark Denman in blue ink.

Mark Denman, Member

Handwritten signature of Shawn Thompson in blue ink.

Shawn Thompson, Member

