

Company Profile/Qualifications

Overview of CTEH

About CTEH

CTEH is an environmental consulting firm rooted in science and dedicated to helping companies, governments, and communities prepare for, respond to, and recover from threats to their environment and people. We apply the brightest minds, state-of-the-art technology, and conclusive data to resolve complex health, safety, environmental, toxicological, and management challenges. Our more than 25 years of experience enables us to manage complex situations efficiently. The most profound characteristic of this team is that all professional level scientists are active in conducting field work across all disciplines including emergency response.

The CTEH-Montrose Advantage

In 2020, CTEH merged with Montrose Environmental Group, Inc. (Montrose), a leading environmental services company with operations across North America, Australia, and Europe. Montrose supports government and commercial organizations with a diverse range of services, from regulatory compliance, permitting, engineering, and remediation to comprehensive air measurement and laboratory services. Headquartered in Little Rock, Arkansas, Montrose has over 60 offices and 2,000 employees of varying environmental specialties. With a commitment to personalized collaboration, Montrose has become the premier provider of environmental remediation, engineering, soil and water sampling, ambient monitoring, regulatory affairs, air quality permitting, emission inventory compilation, plume dispersion, modeling, laboratory services and emissions testing services across the country.

Through our merger with Montrose, we continue to provide reliable and timely environmental data, gathered using the highest technical and ethical standards. We take pride in the quality of our services and are committed to helping industries comply with stringent environmental standards as promulgated by the Environmental Protection Agency (EPA), state, and local agencies.

Mission

CTEH empowers extraordinary teams of experts to help companies, governments, and communities prepare for, respond to, and recover from threats to their environment and people. We apply the brightest minds, state-of-the-art science and technology, and conclusive data to resolve complex health, safety, environmental, toxicological, and management challenges. Our experience enables us to manage complex situations better than anyone else.

Vision

To be the most trusted and valued resource to the companies, governments and communities we serve in times of need.

Culture of Responsiveness

Planning for, responding to, and recovering from natural and man-made disasters is at our core business. Because of this, we maintain a culture of responsive, client-focused, and urgent service delivery. This culture of responsiveness sets us apart from our competitors: any of our staff can be reached via a single phone call, and we deliver results directly and expeditiously. We have resources available for after-hours, weekend, and holiday requests. We know that urgent needs arise, and responsiveness is vital to delivering what our clients need. We communicate staff availability in person and

document via email, dashboard, or other means used by our clients. We have built-in back-up plans to have someone always available to respond, no matter the time or day, 24/7/365.

24-Hour Response Management Hotline

CTEH has an established 24-hour response hotline which is manned by our senior leaders. Our logistics team is always on-call, and our response personnel have the resources ready to respond in a timely manner. Our rotating on-call teams include project managers, environmental scientists, response managers, Ph.D. toxicologists, GIS and data managers, and a robust inventory of CTEH-owned monitoring equipment. Upon receiving a call, we implement the following strategy:

- **Information Download** – CTEH has instituted a practice known as “SERT” (Senior Emergency Response Team) calls. When an emergency call comes in, the Project Technical Director (PTD) utilizes a special service to automatically call over 30 key response team members. Everyone is brought up-to-speed by the PTD, who describes the details of the incident based on the information provided and determine the most significant challenge at an incident site. We leverage the full team’s past experiences with thousands of field hours and multi-hazard expertise to quickly determine what to look for and what information we need to gather once we arrive on site.
- **Equipment Mobilization/Deployment** - The CTEH Toxicologist develops the air monitoring strategy that will be implemented by the Team. Based on the analytes of concern, real time and analytical sampling equipment are chosen from the ready shelf. Equipment is calibrated and carefully packed for deployment. Consideration is made for accessories, power, and weather protection depending on the site where the incident has occurred.
- **Personnel Mobilization/Deployment** – Once CTEH understands the location for a response, our Logistics Managers get to work to identify efficient routes to the site, book travel and accommodation, and ensure trained personnel arrive safely and in a timely manner. CTEH has our own response plane that helps us to further reduce our mobilization time.
- **Site Arrival** – Once on site, we work closely with our clients and the regulatory agencies to understand the situation and needs from CTEH. We build the Response Management team, work with clients to develop incident objectives, develop plans, and review and/or seek approval for relevant response strategies.

Due to the number of emergency response requests that we receive each month, CTEH is continuously evaluating every facet of our emergency response strategy – revising our processes and procedures so they are compliant with the latest regulations, ensuring that our staff are up to date on their training for each program/type of response that we receive; that our IT and communications systems are able to support us in all types of conditions; and that our equipment is the most appropriate for the emergencies to which we respond.

We welcome testing of our hotline and activation process to demonstrate how quickly we respond to every emergency situation.



About Our Company

Intecon Inc., founded in 1996, operates as a profitable and responsible global leader in the distribution of Occupational Health, Safety and Environmental Instruments, Water and Renewable Energy. We will strive to provide the best top-quality products in the industry for each market. Intecon will be involved in the active exploration of new and related technologies where we can become leaders in new product development distribution.

We know that you care about making things work better each day. It is important for you to learn and change with the times. To never get left behind. To always be closer to excellence and even perfection. We know you care about being the best at what you do, your business the safety, your employees, and our environment, are all important and we know it is all in the little details.

At Intecon we offer you the best advice on mitigation of occupational risks and environmental impact, cutting edge technology, customer service you can rely on, and the best strategic alliance for your company.

We know what matters to you and that's why we strive to protect it. We care because you care. Our purpose is to be the perfect ally for you—one you can rely on, trust, and grow with. While you protect what is important to your business, we will protect what matters to all.

Intecon. Protect what matters.



Our Mission

Our mission is to distribute reliable, high-quality instruments and services for the global Occupational Health, Safety and Environmental markets such as: Air, Water, Soil through technology and value-added products that delight our customers.

Our Vision

Intecon operates as a profitable and responsible **global leader in the distribution of Occupational Health, Safety and Environmental instruments, Water and renewable Energy**. We will strive to provide the best top-quality products in the industry for each market. Intecon will be involved in the active exploration of new and related technologies where we can become leaders in new product development distribution.