

COPY

RESPONSE TO:

FEMA Public Assistance Grant Management Services

SUBMITTED TO:

City of Deer Park
710 E. San Augustine Street
Deer Park, TX 77536

March 14, 2019

TRUE NORTH EMERGENCY MANAGEMENT

Contact: Derrick Tucker, P.E.
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TRUE NORTH
EMERGENCY MANAGEMENT

A Wholly Owned Subsidiary of
NEEL-SCHAFFER
Solutions you can build upon

March 13, 2019

City of Deer Park, City Hall
710 E. San Augustine Street
Deer Park, Texas 77536

Re: FEMA Public Assistance Grant Management Services - Hurricane Harvey DR-4332

To whom it may concern:

True North Emergency Management, LLC is pleased to present our qualifications to the City of Deer Park to provide FEMA Public Assistance Grant Management Services. True North Emergency Management is a wholly owned subsidiary of Neel-Schaffer Engineers and Planners, Inc. specializing in emergency management and debris monitoring services. We have a permanent office in nearby Houston and three other permanent offices in the DFW Metroplex. Having our corporate infrastructure and support professionals in the proximity of such disaster support services has proven invaluable to the increased efficiency of project startups and continued operations. Our primary goal is to provide quality assurance and maximum reimbursements per the FEMA Public Assistance Program. True North will provide assistance on an as-needed basis to assist the City with further project development and financial recovery.

True North and Neel-Schaffer have managed billions of dollars in disaster recovery projects over the last 20 years. These services have included debris monitoring, FEMA Public Assistance (PA) consulting, housing programs, CDBG-DR and emergency management planning. True North and Neel-Schaffer have also provided engineering related recovery services such as environmental reviews, damage assessments, cost estimating and inspection services. True North has provided disaster recovery services in nine of the ten FEMA regions; providing services for cities, counties, states, federal agencies, private industry and tribal governments. This includes successful management of local government reimbursement processes from numerous federal agencies including FEMA, Federal Highway Administration (FHWA) and Housing & Urban Development (HUD / CDBG-DR).

True North possesses the expertise in a variety of grant programs and is available to assist the City of Deer Park in maximizing grant funding, retaining obligated funds, and ensuring the City is prepared for audit and closeout. We are committed to providing staff with proven experience and success in managing grant programs. True North will customize our staffing and approach based on the needs of the City.

As shown in our proposal, the True North team has Public Assistance (PA) consulting experience with numerous communities following disasters both large and small. True North team has recently provided PA Consulting services for the City of Deer Park and Port Lavaca in Texas as well as the Seminole Tribe of Florida to support reimbursement resulting from Hurricanes Harvey and Irma, respectively. True North has also been working for the State of California (CalRecycle) since January 2016 to maximize FEMA reimbursement of more than \$100 million in costs following the 2015 Butte and Valley Wildfires.

True North utilizes a collaborative and cost-effective approach to FEMA PA consulting. Our experienced consultants are knowledgeable of the PA program policy and its requirements. Successful recovery requires a comprehensive approach aimed at fulfilling The City's goals of an effective and efficient recovery process. We can also educate and train your available staff in Public Assistance policy, in order to minimize costs.

We are confident the True North team is the best qualified firm to provide Public Assistance Grant Management Services for the City. We have the experience, ability and the depth of staff required for this contract. Our top priority is to ensure maximum eligible federal funding and we are prepared to assist The City in achieving this goal.

Our experience in Public Assistance Consulting efforts to date has shown that securing qualified personnel, clear communications, and maintaining proper documentation are instrumental to reimbursement following the devastation caused by disasters. The True North team will provide an exceptional staff of qualified and experienced consultants.

The True North team is ready and able to serve the City of Deer Park. We encourage you to contact our references to inquire about the professionalism, ethics, integrity and hard work of our staff in disaster debris management services.

If we can be of any immediate assistance, or if you have any questions regarding this proposal, please feel free to contact us at any time.

Sincerely,
True North Emergency Management, LLC



Derrick Tucker, P.E.
Program Manager
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GENERAL BUSINESS INFORMATION

True North Emergency Management, LLC

a wholly owned subsidiary of Neel-Schaffer Engineers and Planners, Inc.

True North Headquarters

ARLINGTON, TX

2501 Avenue J, Suite 120

Arlington, Texas 76006

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HOUSTON, TX

13430 Northwest Freeway Suite 650

Houston, TX 77040-6000

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Email: derrick.tucker@neel-schaffer.com

Secondary Contact

Dade Duke

Cell: 214.336.5029

Office: 817.548.0696

Fax: 817.265.8532

Email: dduke@truenorthEM.com



THESE DOCUMENTS WERE PREPARED BY, OR UNDER SUPERVISION OF:

A handwritten signature in blue ink that reads "Derrick Tucker".

11/12/2018

Derrick P. Tucker , P.E.

DATE

TRUE NORTH

LEADERS IN EMERGENCY MANAGEMENT CONSULTING



True North is a wholly owned subsidiary of Neel-Schaffer Engineers and Planners, Inc., specializing in emergency management and debris monitoring services. We provide comprehensive Emergency Management services in local, state, tribal, and commercial locations throughout the nation. We have demonstrated experience in supporting clients affected by all types of disasters, having worked on many of the largest disasters in American history including Hurricanes Katrina, Sandy, Matthew, Harvey, Irma and Michael as well as the BP Oil Spill.

Neel-Schaffer has been in business since 1983 with approximately 500 full-time employees. In 2010 Neel-Schaffer reorganized its emergency management activities and formed True North Emergency Management. This was done in order to enable in-house subject matter experts in Emergency Management, Public Assistance and Debris Management Planning to focus on emergency preparedness and response services for its clients.

Neel-Schaffer and True North collaborate on many projects to augment our extensive knowledge of disaster management and recovery with engineering and construction expertise to achieve the optimal project outcome. Having both engineering and disaster management and recovery qualifications as well as experience with state and federal programs, funding sources and reimbursement services makes us uniquely qualified to respond to this contract.

True North and Neel-Schaffer (henceforth referred to as True North) has provided comprehensive disaster recovery services to numerous clients across the United State, Puerto Rico and the US Virgin Islands. True North has assisted in many phases of disaster recovery process including PA Consulting, Debris Monitoring, Project Management, Grant Management, Hazard Mitigation, Inspection and Housing Projects.

True North has a strong track record of full reimbursement of eligible project costs. In order to continue to receive full reimbursement, the True North team is very diligent in Project Management, documentation, training, eligibility determination, and Quality Control/Quality Assurance.

The True North team has worked closely with state and federal funding agencies for over 20 years in project funding, start up, documentation, invoice review, and payment follow up. We have worked in 9 different FEMA regions and have proven experience working with FEMA FHWA, and the Natural Resource Conservation Service (NRCS). We have also worked with TXDOT and the Texas Division of Emergency Management (TDEM) to achieve full eligible federal reimbursement through FEMA and FHWA programs.

Our staff includes the expertise of more than a dozen Subject Matter Experts formerly with the USACE. Along with our USACE Subject Matter Experts, True North also employs several experts in the field of disaster recovery including several former FEMA Debris Specialist with expertise in several areas of disaster recovery including Debris Removal, Grant Management, Public Assistance and Hazard Mitigation.

These experts have a cumulative experience of over 300 years. Currently, True North sets the standard for emergency management services with our decades of experience, wealth of expertise, and long-term commitment to project success. The True North team has the experience and capability to provide Disaster Recovery Management Services to the City of Deer Park.

CAPACITY

True North has provided emergency management services for multiple government agencies numerous times. On seven separate occasions, we have responded and provided services in ten to twenty communities simultaneously. This occurred following Hurricane Katrina in 2005, Hurricane Ike in 2008, Hurricane Sandy in 2012, Winter Storm Pax in 2014, Hurricane Matthew in 2016 and Hurricanes Harvey and Irma in 2017. In 2009, True North responded simultaneously to over ten communities in five different states across three separate FEMA regions.

True North has never failed to respond to a contract activation, regardless of existing contractual obligations.

True North has never failed to respond to a contract activation, regardless of existing contractual obligations. To successfully manage multiple contracts, True North reviews its projected workload and frequently assesses our staffing commitments to ensure our team can provide exemplary service to our clients.

CONFLICTS

There are no potential conflicts of interests regarding these services with the City of Deer Park..

LITIGATION SUMMARY

True North Emergency Management has no legal claims, demands, contracts terminated or lawsuits filed, threatened, or pending against True North and/or its principal/officers for the last five (5) years. There are no pending judgments and no current pending lawsuits .

True North Emergency Management has had no administrative actions or warnings taken or issued by any federal, state, or local governmental agency to Proposer and/or its principals/officers with regard to the provision of the same or similar service as covered by this RFP, or the payment of moneys under the terms of any agreement(s) relating to such services.

DIRECT ADMINISTRATIVE COST TRACKING

In accordance with FEMA Disaster Assistance Policy (DAP) 9525, the City of Deer Park can be reimbursed for the Public Assistance (PA) expenses incurred which are associated with the recovery from a federally declared disaster. This includes the Direct Administrative Costs resulting from the PA staff's efforts.

Direct Administrative Costs are applicable for the applicant and their assigned representative for cost reimbursement for specific projects. These costs can be used for identifying damage, establishing files and providing copies and documentation, assessing damage and data collecting and development of cost estimates. Working with the State during project monitoring, final inspection and audits, and preparing for audits can also be reimbursed as Direct Administrative Costs.

Our Staff is knowledgeable and experienced with the FEMA Guidelines for the billing Direct Administrative Costs. We will document our time in 15-minute increments and associate each entry with a project and a description of the work being performed. This will be utilized to support each line-item Direct Administrative Cost claim on each project worksheet as well as the invoices submitted by True North.

PROJECT UNDERSTANDING

True North Emergency Management has worked in many different capacities following disasters both large and small. This varied experience gives us a good understanding of what is required to provide disaster recovery services to our clients.

Our highly-qualified team of professionals with proven disaster experience are fully committed to ensuring the City maximizes its eligible funding, mitigates against future losses and assist with the corresponding recovery.

Some key advantages to selecting True North include:

- We have a definitive understanding of this type of project;
- Our committed efforts to the improvement and innovation of our program management processes;
- We offer outstanding project leadership; and
- We maintain an emphasis on communication.

True North has the proven ability to deliver projects on-time, within budget and in compliance with the requirements of the funding source. We will work with the City of Deer Park to ensure all necessary steps are taken to ensure all eligible funding opportunities are maximized.

True North is thoroughly familiar with the requirements and guidelines of the Federal Emergency Management Agency (FEMA), Federal Highway Administration (FHWA) and the Texas Department of Emergency Management (TDEM). We have a strong track record of full eligible FEMA, FHWA and state reimbursement on our projects.

True North understands the issues and unique challenges of the City of Deer Park, and will have an organized and focused approach to this project. True North will assist the City with the application and acquisition of FEMA Public Assistance (PA) Program and Hazard Mitigation Grant Program (HMGP) funding, allowing structural mitigation and resiliency measures to be incorporated into project design.

The successful completion of complex Emergency Management services requires a project team with the highest qualifications and proven experience with similar projects. With a project team consisting of FEMA PA Specialists, Former USACE Subject Matter Experts and Engineering Professionals, we are confident in our ability to assist the City of Deer Park with its recovery from Hurricane Harvey and the mitigation of damages from future storms.

With a focus on accountability, transparency, cost control and ensuring maximum reimbursement for all eligible disaster recovery costs, True North is prepared to offer a flexible solution designed to fit the needs of the City. A “one size fits all” solution lacks the efficiency and effectiveness of an approach tailored to the needs of the City of Deer Park.

With experienced personnel available and prepared to respond immediately, True North is committed to the providing the capable resources necessary to meet the project needs. Our highly-qualified team of professionals with proven disaster experience are fully committed to ensuring the City maximizes its eligible funding, mitigates against future losses and assist with the corresponding recovery.

True North has the proven ability to deliver projects on-time, within budget and in compliance with the requirements of the funding source. We will work with the City of Deer Park to ensure all necessary steps are taken to ensure all eligible funding opportunities are maximized.

True North Emergency Management has proven experience with:

- The Robert T. Stafford Act and its associated policies;
- The Sandy Recovery Improvement Act;
- FEMA Public Assistance Program and Policy Guide (PAPPG);
- FHWA;
- HMGP;
- CDBG;
- Detailed Damage Analysis
- FEMA Project Worksheets (PWs)
- Purchasing and Procurement Policies;
- Insurance;
- Hazard Mitigation Grant Programs (404 and 406);
- 428 Alternative Procedures Program; and
- Housing and Urban Development Community Development Block Grants (CDBG-DR);

PUBLIC ASSISTANCE (PA) CONSULTING

True North proposes to provide PA Consulting Services to the City of Deer Park in recovery from Hurricane Harvey. Our primary goal is to understand and implement the priorities of the client and provide maximum reimbursements which the FEMA Public Assistance Program provides. True North will provide assistance on an as needed basis to assist the City of Deer Park with project development and financial recovery. We will work closely with City staff to identify damages and develop FEMA eligible projects.

True North has helped public clients secure billions of dollars in disaster recovery reimbursements over the past 20 years. We have become very proficient in all phase of disaster recovery including damage assessment, Public Assistance consulting, grant management, debris monitoring, funding assistance, engineering, and inspection.

Our highly experienced PA staff will help to maximize eligible projects and FEMA reimbursement. We have experience in all categories of FEMA reimbursement, as well as hazard mitigation funding programs.

Our experience includes:

- **Category A, Debris Removal**
- **Category B, Emergency Protective Service**
- **Grant funding for Permanent restoration of damaged facilities, including cost-effective hazard mitigation to protect the facilities from future damage (Permanent Work):**
- **Category C, Roads and Bridges**
- **Category D, Water Control Facilities**
- **Category E, Buildings and Equipment**
- **Category F, Utilities**
- **Category G, Parks Recreation and other Facilities**
- **Assist Applicant in Identifying Damage**
- **True North professionals also have Quality Assurance experience on FEMA projects.**
- **True North will provide the following service as requested by the City:**
- **Damage Assessment**

- **Assistance in attaining expedited Funding**
- **Identification of eligible emergency and permanent work (Category A-G)**
- **Direct Administrative Cost Tracking Assistance**
- **Project Cost Estimation Documentation**
- **Insurance evaluation consultations**
- **Project formulation, scope development and review**
- **FEMA Environmental and Historic Preservation (EHP) Review assistance**
- **FEMA, FHWA and Natural Resources Conservation Services (NRCS) reimbursement support**
- **Staff augmentation with experienced Public Assistance Experts and Subject Matter Experts (SME)**
- **Interim inspections, final inspections**
- **Appeal services and negotiations**
- **Reconstruction and long-term infrastructure planning**
- **Final review of all emergency and permanent work performed**
- **Identifying 406 Hazard Mitigation opportunities**
- **Hazard Mitigation Recommendations, Development, and Support**
- **Audit Assistance**

We will help identify smaller projects types that are often overlooked, such as street sweeping and debris removal from storm drain systems. True North will also assist in evaluating project options. For example, we have assisted the City of Rowlett with structural evaluation of an elevated water storage tank that was damaged in the December 2015 tornado. Our evaluation lead to demolition of the water tank and development of an FEMA alternate project to construct a 16" water transmission in lieu of replacing the demolished tank. Since a newer larger elevated tank had been build nearby, a hydraulic study was conducted that demonstrated that the transmission line connecting the east and west sides of the city would benefit the water system more than replacing the tank at a similar cost.

True North provided PA Consulting services to the Kentucky Transportation Cabinet (KYTC) following a severe ice storm in 2009. We assisted in developing documentation leading to reimbursement of \$35 million that FEMA had indicated would be de-obligated. True North also identified more than \$20 million in addition FEMA funding that had not been identified in the initial project development process prior to our involvement.

True North is most recently provided PA Consulting services for the Seminole Tribe of Florida to support reimbursement of damage resulting from Hurricane Irma. They experienced damage at four different reservations in Florida. True North has recently completed working for the State of California (CalRecycle) following the 2015 Butte and Valley Wildfires to maximize FEMA reimbursement of more than \$230 million in costs.

The True North team also has extensive experience in assisting with Federal Highway Administration (FHWA) Emergency Relief (ER) projects. Roadway and bridge disaster repair and replacement projects are generally reimbursed by FHWA rather than FEMA on roads classified as major collector and above, regardless of the entity (city, county, DOT) that maintains the road. True North provided funding and reimbursement assistance to the Texas Department of Transportation (TxDOT) following the May 2015 catastrophic flooding. We provided support for reimbursement under both the FHWA ER Program and the FEMA PA Program. We assisted 4 TxDOT Districts (Austin, Dallas, Houston, and Tyler) with financial recovery assistance.

As with the examples above, we are confident the additional projects and reimbursement opportunities True North provides you will be much greater than the cost of our services.

TRUE NORTH

SUMMARY OF STAFF QUALIFICATIONS

The True North team has the experience and capability to provide Disaster Recovery Management Services to the City of Deer Park. Our staff is augmented with the expertise of Subject Matter Experts, formerly with the USACE along with former FEMA Debris Specialists. These experts have a cumulative experience of over 300 years. Currently, the True North team sets the standard for disaster recovery management with our decades of experience, wealth of expertise, and long-term commitment to project success.

Our experienced Public Assistance Consultants, Subject Matter Experts and Engineers understand the issues and challenges of the City of Deer Park (beach remediation, automobiles, drainage etc.), and will have an organized and focused approach to this project. We are confident the True North team is the best qualified firm to provide recovery management services for the City. We have the experience, ability and the depth of staff required for this contract. Our top priority is to ensure maximum eligible federal funding and we are prepared to assist the City of Deer Park to achieve this goal.

THE TRUE NORTH DIFFERENCE

True North Emergency Management prides itself on providing a best value service that optimizes experience, quality, cost and operational efficiency. True North has consistently demonstrated the ability, capacity and skill needed to provide the services required by the City of Deer Park. The quality of performance in our previous contract activations is a testament to the value of providing exceptional staff and experienced leadership. Our staff is highly regarded in the debris management field and has the integrity, reputation, and experience necessary to assist the City of Deer Park in its disaster recovery efforts.

Our team is composed of some of the most experienced disaster debris response and recovery people in the country including Jim Garner, who has 30 years of experience in emergency management. From serving as the National Lead Debris Subject Matter Expert to being one of the original authors of the FEMA 325 manual, Jim Garner has proven himself to be highly regarded in the disaster debris management field and has the integrity, reputation, and experience necessary to assist the City of Deer Park in its disaster recovery efforts.

Along with our USACE Subject Matter Experts, True North also employs several other experts in the field of disaster recovery including several former FEMA Specialist with expertise in several areas of disaster recovery including Debris Removal, Public Assistance, Funding and Hazard Mitigation.

We believe True North is the best qualified firm to provide debris management and monitoring for the City of Deer Park. Our primary focus will be providing the highest level of service to the City. Our extensive experience in managing contractors enables True North to manage debris removal contractors to best serve the City and its citizens.



Jim Garner, Former USACE National Subject Matter Expert, True North Emergency Management Lead Project Manager

STAFF SUMMARY

The staff listed below will be utilized on an as needed basis to ensure we meet the staffing needs required by the City of Deer Park. Not all positions may be utilized.

Frank German, Former FEMA Specialist, True North Emergency Management Senior FEMA PA Consultant

- Mr. German joined True North Emergency Management in 2016 and has more than 17 years of experience in debris management and FEMA Public Assistance. Mr. German is experienced in a full range of emergency response, public assistance, operations management, and program coordination and is capable of successfully overseeing a broad range of disaster recovery projects and program initiatives. Mr. German possesses a full range of expertise including emergency response, public assistance, safety awareness, operations management, and program coordination experience. Through his in-depth knowledge of eligibility requirements, regulations and policies across multiple federal programs, he has successfully assisted our clients to maximize reimbursement of all eligible disaster recovery costs. Mr. German has demonstrated excellence in his management capabilities, effective communication skills, strong knowledge of FEMA regulations, the Stafford Act and his ability to team with government officials and volunteers to achieve all Public Assistance objectives.

Donal R. Wright, Former FEMA Specialist, True North Emergency Management Hazard Mitigation Specialist

- Mr. Wright joined True North in 2016 following the record setting Louisiana flooding as a Public Assistance (PA) consultant and field supervisor. He has 10 years previous experience working for FEMA in the PA Program with specializations in Debris, Mitigation, and Tribal. His previous positions include Task Force Leader, Public Assistance Crew Leader, 406 Mitigation Lead and Debris Lead. He is also experienced in the development of Preliminary Damage Assessments dealing with Debris as well as in other areas of public assistance. Mr. Wright has continually demonstrated excellence in his management capabilities, effective communication skills, strong knowledge of FEMA regulations, the Stafford Act and his ability to team with government officials and volunteers to achieve all Public Assistance objectives.

Jim Garner, Former USACE National Subject Matter Expert, True North Emergency Management Lead Project Manager

- Jim Garner served 34 years with the U.S. Army Corps of Engineers (USACE), filling roles as a Debris Project Manager, National Debris Subject Matter Expert, and primary POC for all phases of debris management, including traditional and Contaminated Debris Management (CDM) for both internal and inter-agency operations.

His 42 debris missions with the USACE included Hurricane Katrina (Sr. Debris SME), Hurricane Rita (Sr. Debris SME) and Hurricane Irene (FEMA Debris Task Force Leader). Mr. Garner serves as our Lead Project Manager for all disaster relief projects and provides guidance on debris management strategies, planning, and FEMA coordination.

Doug Amato - Planning / Training / Close-Out Specialist - Mr. Amato has served as Project Manager on numerous True North Disaster Recovery projects since 2012. He provided FEMA Public Assistance (PA) and FHWA Emergency Relief (ER) coordination and consultation services to the Texas Department of Transportation (TxDOT) Austin District and Tyler District following the flooding and straight-line damages experienced in May 2015. Mr. Amato also managed True North's PA Consulting (financial recovery assistance) project for the State of California, following the devastating 2015 wildfire season. He was responsible for inspections, PPDR and demolition monitoring on our ROE project for Toms River, NJ. After Winter Storm Pax and again following Hurricane Mathew, Mr. Amato oversaw debris removal from SCDOT maintained roads across 8 to 10 counties in South Carolina, including data management, QA/QC, and contractor invoice reconciliation.

K. Nelson Lucius, PE, Officer-in-Charge - Mr. Lucius joined True North / Neel-Schaffer in 1990 and has 32 years of experience in emergency management and civil engineering. He is a Senior Vice President of Neel-Schaffer and Manager of True North Emergency Management. Mr. Lucius has extensive experience in managing and monitoring debris removal related to all types of disasters, including hurricanes, tornadoes, wildfires, winter storms, floods, and man-made disasters. He completed several debris monitoring projects for public entities over the past 10 years that included over 1 million cubic yards of debris. Mr. Lucius has experience working with federal, state and local government emergency agencies and reimbursement programs. He also has experience with solid and hazardous waste management programs, policies and procedures. Mr. Lucius has participated in special disaster recovery program management services, including private property/right-of-entry work, waterways clean-up and reimbursement, leaning tree and hanging limb removal, hazardous material removal, vessel and vehicle recovery, asbestos abatement, data management, hauler invoice reconciliation and contracting, and FEMA appeals assistance.

Derrick Tucker, PE, Program Manager / Quality Control - Mr. Tucker joined True North / Neel-Schaffer in 2002 and has more than 20 years of experience in civil / environmental engineering and emergency management. He has managed debris removal and disposal operations and all aspects of water and sewer projects including: conceptual development, grant and loan funding procurement, environmental clearance, production of construction plans and specifications, right-of-way / easement acquisition; and construction engineering and administration. He has proven experience working with Federal, State and Local government emergency agencies and reimbursement programs. He also has experience with solid and hazardous waste management programs, policies, and procedures. Mr. Tucker has participated in special disaster recovery program management services including private property/right-of-entry (ROE) work, waterways clean-up and reimbursement, leaning tree and hanging limb removal, hazardous material removal, vessel and vehicle recovery, asbestos abatement, data management, and hauler invoice reconciliation and contracting, and FEMA appeals assistance.

His experience also includes design and construction phase engineering of several urban drainage improvement projects and several site improvement projects involving utilities (water, sewer, electrical), parking, drainage and facilities access. Mr. Tucker's varying experiences provides him with the ability to plan, design, and administer complex urban projects.

FRANK GERMAN

FORMER FEMA DEBRIS SPECIALIST

Frank German joined True North Emergency Management in 2016 and has more than 17 years of experience in debris management and FEMA Public Assistance. Mr. German is experienced in a full range of emergency response, public assistance, operations management, and program coordination and is capable of successfully overseeing a broad range of disaster recovery projects and program initiatives. Mr. German possesses a full range of expertise including emergency response, public assistance, safety awareness, operations management, and program coordination experience. Through his in-depth knowledge of eligibility requirements, regulations and policies across multiple federal programs, he has successfully assisted our clients to maximize reimbursement of all eligible disaster recovery costs. Mr. German has demonstrated excellence in his management capabilities, effective communication skills, strong knowledge of FEMA regulations, the Stafford Act and his ability to team with government officials and volunteers to achieve all Public Assistance objectives.

Most recently, Mr. German successfully assisted clients in Florida and Texas with FEMA Public Assistance following Hurricanes Harvey and Irma. Prior to joining True North, Mr. German successfully served 15 years in the Federal Emergency Management Agency (FEMA) within the Public Assistance infrastructure program as a Project Specialist, Public Assistance Supervisor and a Task Force Lead. Mr. German also served as a Captain in the City of Austin Fire Department. He provided superior leadership and management skills that were critical to the success of multiple disaster recovery and emergency response missions over his more than 26 years of service.

EDUCATION

Associates Degree
Management,
Austin Community College

National Fire Academy
Fire Fighting Management and
Technology

RHEMA Bible Institute, Tulsa, OK

MILITARY

US Army

6 Years, Honorable Discharge

TRAINING/ CERTIFICATIONS

Public Assistance Operations

Public Assistance Cost Estimating

USACE Level Two PRT, 40 hrs.
Debris Planning and Response

USACE Level One PRT, 40 hrs.
Debris Planning and Response

406 Hazard Mitigation L-239

Public Assistance PDA L-378

PROFESSIONAL EXPERIENCE

Seminole Tribe of Florida, FL, 2017-2018 - Senior Public Assistance Consultant

Provided Public Assistance for Category A submission. Through the thorough forensic research of existing documentation, was able to discover, package and submit additional reimbursable items that were previously unaccounted.

City of Port Lavaca, TX, 2017-2018 - Senior Public Assistance Consultant

Provided Public Assistance for project development following Hurricane Harvey. His extensive knowledge and experience helped the City to secure more an additional \$1.5 million in funding for missed items that were originally missed.

Hurricane Harvey, TX 2017 - Senior Public Assistance Consultant

Provided subject matter expertise while for multiple clients effected by Hurricane Harvey. Responsibilities included overseeing project development, assisting with preparation and submission of projects and the QA/QC of documentation to substantiate reimbursement of storm related response costs.

Hurricane Irma, FL 2017 - Senior Public Assistance Consultant

Provided subject matter expertise while for multiple clients effected by Hurricane Harvey. Responsibilities included overseeing project development, assisting with preparation and submission of project worksheets and the QA/QC of documentation to substantiate reimbursement of storm related response costs.

Hurricane Matthew, SC 2016 - Field Supervisor for monitoring the removal of debris. Included monitoring debris removal from ROW, reduction and hauling of reduced debris. Also included in the project was the removal of hazardous hanging limbs and leaning trees.

FRANK GERMAN (PAGE 2)

TRAINING/ CERTIFICATIONS (CONTINUED)

FEMA Debris Operations

Intro to Debris Operations in
FEMA's Public Assistance Program

Incident Management III Pilot
L-425

Regional Response Readiness
Module I

FEMA IS 632 Introduction to
Debris Operations

FEMA IS 634 Introduction to
FEMA's Public Assistance Program

National Response Framework (IS
800 equivalent)

Introduction to NIMS (IS 700
equivalent), and ICS 100/200

Principles of Emergency
Management

Special Considerations for FEMA
Projects

Basics Federal Disaster Workforce
Readiness

PROFESSIONAL SKILLS

Program Manager

Project Management

Field Supervision

Operational Management

Continuity of Operations Planning
(COOP)

Client Representative

Damage Assessment

QA/QC

Organizational Leadership

Resource Allocation and Planning

Debris Management Planning

PRIOR FEMA PUBLIC ASSISTANCE (PA) EXPERIENCE

New Mexico Floods, Public Assistance Group Supervisor (FEMA), 2013 - 2014

Hurricane Isaac, Debris Task Force Leader, 2012-2013

Arkansas, Severe Storms and Flooding Public Assistance Supervisor, 2010

Hurricane Ike, Public Assistance Supervisor, 2008-2009

Hurricane Dolly, Public Assistance Supervisor, 2008

Oklahoma Severe Winter Storms, Project Specialist, 2007

Arkansas Severe Storms and Tornadoes, Project Specialist, 2006

Hurricane Katrina, Project Specialist, 2005-2006

Arkansas Severe Ice Storm, Project Specialist, 2003

Texas Severe Storms and Flooding, Project Specialist, 2002

Oklahoma Ice Storm, Project Specialist, 2002

Arkansas Severe Winter Storm, Project Specialist, 2001

Texas Severe Storms and Tornadoes, Project Specialist, 1999

DONAL R. WRIGHT

FORMER FEMA DEBRIS SPECIALIST

Mr. Wright joined True North in 2016 following the record setting Louisiana flooding as a Public Assistance (PA) consultant and field supervisor. He has 10 years previous experience working for FEMA in the PA Program with specializations in Debris, Mitigation, and Tribal. His previous positions include Task Force Leader, Public Assistance Crew Leader, 406 Mitigation Lead and Debris Lead. He is also experienced in the development of Preliminary Damage Assessments dealing with Debris as well as in other areas of public assistance. Mr. Wright has continually demonstrated excellence in his management capabilities, effective communication skills, strong knowledge of FEMA regulations, the Stafford Act and his ability to team with government officials and volunteers to achieve all Public Assistance objectives.

With experience in debris generating disasters caused by hurricanes, tornadoes, ice storms and fires, Mr. Wright has in-depth knowledge of eligibility requirements, regulations and policies across multiple federal programs and he has successfully assisted clients to maximize reimbursement of all eligible disaster recovery and mitigation costs. He has excellent project development and implementation skills with a demonstrated ability to create innovative solutions and provide strategic direction. Mr. Wright has strong interpersonal, written and verbal communications skills and is able to resolve complex problems and meet project deadlines.

EDUCATION

Sam Houston State University
Huntsville TX. 1965 - 1969 B.S. in
Sociology

MILITARY

US Army
1969-1971, Honorable Discharge

TRAINING/ CERTIFICATIONS

FEMA Debris Operations

Intro to Debris Operations
in FEMA's Public Assistance
Program

FEMA IS 632 Introduction to
Debris Operations

FEMA IS 633 Debris Management
Plan Development

FEMA IS 634 Introduction
to FEMA's Public Assistance
Program

FEMA IS 800 National Response
Framework

FEMA IS 700 Introduction to
NIMS, and ICS 100/200/300

PROFESSIONAL EXPERIENCE

Hurricane Harvey, San Patricio County , TX, 2017

Field Supervisor for monitoring the removal of debris. Included monitoring debris removal from ROW, reduction and hauling of reduced debris. Supervised 12-14 Field Debris Monitors, 3-4 Tower Monitors. Responsibilities included the daily supervision of ROW monitors, client reporting, and the daily QA/QC of debris hauling activities.

Hurricane Matthew, South Carolina Department of Transportation, SC, 2016

Field Supervisor for monitoring the removal of debris. Included monitoring debris removal from ROW, reduction and hauling of reduced debris. Also included in the project was the removal of hazardous hanging limbs and leaning trees.

Louisiana Severe Storms and Flooding, Vermilion Parish, LA, 2016

Served as Field Supervisor for the monitoring of debris removal following severe flooding. This project included multiple debris streams including C & D, Vegetative, HHW and white Goods

PRIOR FEMA PUBLIC ASSISTANCE (PA) EXPERIENCE

Oklahoma Severe Winter Storm and Snowstorm (DR-4109), OK - PA Crew Leader, 2014

Hurricane Sandy (DR-4098), Ohio - PA Crew Leader, 2014 - PA Crew Leader

Oklahoma Severe Storms, Tornadoes, Straight-line Winds, and Flooding (DR-4064), 2012 - PA Project Specialist

Texas Wildfires (DR-1999), TX , 2012- PA Project Specialist

DONAL R. WRIGHT (PAGE 2)

TRAINING/ CERTIFICATIONS (CONTINUED)

EMI L371 Public Assistance
Eligibility

EMI L206 Conducting Hazard
Mitigation Disaster Operations

EMI L239 Hazard Mitigation

EMI L0239 406 Hazard Mitigation

EMI L378 Public Assistance
Preliminary Damage Assessment

EMI L381 Project Specialist

EMI L382 PAC Crew Leader

FEMA IS 631 Public Assistance
Operations I

EMI L382 Public Assistance
Operations II

EMI L480 Public Assistance Cost
Estimating

EMI L776 Project Worksheet
Development

PROFESSIONAL SKILLS

Public Assistance Consultant

Hazard Mitigation Planning (HMP)

Field Supervision

Damage Assessment

Debris Estimator

Client Representative

QA/QC

Logistics

Administration

Organizational Leadership

Resource Allocation and Planning

Arkansas Severe Storms, Tornadoes, and Associated Flooding (DR-1975), 2011 - PAC Crew Leader

New Mexico Severe Storms and Flooding (DR-1936), 2011 - PA Project Specialist

New Mexico Severe Winter Storm and Extreme Cold Temperatures (DR-1962), 2011 - PAC Crew Leader

Oklahoma Severe Winter Storm (DR-1876), 2010 - PA Project Specialist

Louisiana Severe Storms, Tornadoes, and Flooding (DR-1863), 2010 - PA Tech Specialist

Texas Hurricane Ike (DR-1791), 2008-2009 - Administrative/PA Project Specialist

Texas Hurricane Gustav (EM-3290), 2008 - PA Project Specialist

Arkansas Severe Storms, Tornadoes, and Flooding (DR-1751), 2008 - PA Project Specialist

Texas Hurricane Dolly (DR-1780), 2008- PDA Specialist

REGION 6 PRE DECLARATION 143, 2008 - PA Project Specialist

Arkansas Severe Storms, Tornadoes, and Flooding (DR-1744), 2008- PA Project Specialist

Oklahoma Severe Winter Storms (DR-1735), 2008- Administrative

Oklahoma Severe Winter Storms (EM-3280), 2007-2008 - PA Project Specialist

Oklahoma Severe Storms, Tornadoes, and Flooding (DR-1707), 2007 - PA Project Specialist

Oklahoma Severe Winter Storms (DR-1678), 2007 - PA Project Specialist

Louisiana Severe Storms and Flooding (DR-1668), 2006- PA Project Specialist

JIM GARNER

FORMER USACE NATIONAL SUBJECT MATTER EXPERT

Mr. Garner joined True North in 2014 and has 29 years of experience in emergency management. His 46 debris missions included Hurricane Katrina (Sr. Debris SME), Hurricane Rita (Sr. Debris SME) and Hurricane Irene (FEMA Debris Task Force Leader). Mr. Garner serves as our in-house Lead Project Manager for disaster relief projects providing leadership and guidance on debris management strategies, planning, and FEMA coordination.

Prior to Joining True North in 2014, Mr. Garner served as the MVD (USACE Lead Division for Debris Management), Debris Project Manager, National Debris Subject Matter Expert (SME), and primary POC for all phases of debris management including traditional and Contaminated Debris Management (CDM) for both internal and interagency operations. Debris SMEs are chosen based upon a broad knowledge related to volume estimation, technical assistance, removal, reduction and ultimate disposal of all types of debris. As the Lead Debris SME, maintained a working knowledge of FEMA debris policies and procedures which guide federal, state and local partnerships for debris management, supported FEMA by providing policy reviews concerning debris management, provided reviews of state and local debris management plans for FEMA, and served as USACE point of contact for the FEMA debris operations.

Mr. Garner also served 18+ years in the Arkansas Army National Guard and was Honorable Discharged in 1990 at the rank of Sergeant First Class.

EDUCATION

Henderson State University 1971

MILITARY

Arkansas Army National Guard

18 Years, Honorable Discharge

TRAINING/ CERTIFICATIONS

USACE Certification as Debris
Subject Matter Expert.

USACE Level Two PRT, 40 hrs.
Debris Planning and Response

USACE Level One PRT, 40 hrs.
Debris Planning and Response

National Response Framework (IS
800 equivalent)

Introduction to NIMS (IS 700
equivalent), and ICS 100/200

FEMA Debris Operations, 36 hrs.

FEMA IS 632 Introduction to
Debris Operations

PROJECT MANAGEMENT EXPERIENCE

Hurricane Irma 2107 - Lead Project Manager overseeing the Hurricane Irma recovery efforts for Florida projects. This included overseeing the day to day operations of 8 separate activated contracts.

Waterway Debris Removal Monitoring, South Florida Water Management District, 2017- As Project Manager provided supervision of marine debris removal monitoring over seven districts with more than 100 canals and/or navigable waterways.

Hurricane Matthew FL, 2016 - Project Manager for the City of Palm Coast and St. Lucie County Florida. Debris Spectrum included removal, staging, reduction and disposal.

Louisiana Severe Storms and Flooding, Lafayette Parish, LA, 2016- Project Manager monitoring the removal of more than 66,000 CY of eligible of C&D debris from the ROW.

Severe Storms, Tornadoes, Straight-line Winds and Flooding TX, 2015 - Project Manager for TxDOT Austin, Tyler, and Fort Worth Districts. Debris operations included removal, staging, reduction and disposal.

Kentucky Severe Storms, Tornadoes, Straight-line Winds, Flooding, Landslides, and Mudslides KY, 2015 - Debris removal monitoring Project Manager for KYTC projects in Johnson County, Kentucky. Debris operations included removal, staging, and disposal.

Severe Winter Storm Pax, SCDOT, SC 2014 - Project Manager for monitoring the removal of debris generated by severe winter weather. Included monitoring debris removal from ROW, reduction and hauling of reduced debris. Also included in the project was the removal of hazardous hanging limbs and leaning trees.

JIM GARNER (PAGE 2)

TRAINING/CERTIFICATIONS (CONTINUED)

FEMA IS 634 Introduction to
FEMA's Public Assistance Program

FEMA Debris Task Force Leader
Training

USACE Negotiating Construction
Contract Modifications Training

USACE Estimating for
Construction Modifications
Training

USACE General Construction
Training

USACE Construction Contract
Administration Training

USACE Construction Quality
Management QA/QC Training

Dept of Army Contracting Officers
Representative Training

PROFESSIONAL SKILLS

Project Management

Field Supervision

Operational Management

Client Representative

Damage Assessment

Debris Estimator

QA/QC

Monitor Training

Truck Certification

Logistics

Project Initiation

Organizational Leadership

Resource Allocation and Planning

Debris Management Planning

RECENT (10 YEAR) USACE SUBJECT MATTER EXPERT (SME) EXPERIENCE

TA - Technical Assistance DFA - Direct Federal Assistance

Hurricane Sandy NY/NJ, 2012 Debris SME, Lead SME

Hurricane Isaac LA, 2012 Debris SME for TA mission

Tropical Storm Lee NY, 2012 Debris SME for TA mission

Hurricane Irene NY, 2012 Debris SME for TA mission served as the FEMA Debris Task Force Leader

Hurricane Irene MA, 2011 Debris SME for TA mission

North Dakota Floods, 2011 Debris SME for DFA/TA mission

Mississippi River Floods, 2011 Debris SME for TA mission

Alabama Tornado, 2011 Debris SME for DFA mission

St Louis Tornado, 2011 Debris SME for TA mission

Iowa Tornadoes, 2011 Debris SME for TA mission

Joplin Tornado, 2011 Debris SME for DFA mission

Mississippi Tornado, 2011 Debris SME for DFA mission

Mississippi Tornado, 2010 Debris SME for DFA mission

North Dakota\Minnesota Floods, 2010 Debris SME for TA mission

Oklahoma Ice Storms, 2010 Debris SME for TA mission

North Dakota\Minnesota Floods, 2009 Debris SME for DFA mission

Arkansas Ice Storms, 2009 Debris SME for TA and served as the FEMA Debris Task Force Leader

Hurricane Ike, 2008 Debris SME for TA and DFA mission

Hurricane Gustav, 2008 Debris SME for TA mission

Hurricane Dolly, 2008 Debris SME for TA

Midwest Floods, 2008 Debris SME for TA mission

Oklahoma Tornadoes, 2008 Debris SME for TA mission

Arkansas Tornadoes, 2008 Debris SME for TA mission

Oklahoma Ice Storms, 2007-2008 Debris SME for TA mission and served as the FEMA Debris Task Force Leader

DOUG AMATO

Mr. Amato joined True North / Neel-Schaffer in 2012 during our Hurricane Sandy cleanup efforts in New Jersey. He provided FEMA Public Assistance and FHWA Emergency Relief coordination and consultation services to the Texas Department of Transportation Austin District and Tyler District following the flooding and straight-line damages experienced in May 2015. Mr. Amato monitored ROW debris removal throughout Ocean County. He was responsible for inspections, PPDR and demolition monitoring on our ROE project for Toms River, NJ. Mr. Amato took on a larger role as a field supervisor during our NJDEP waterway debris removal project in 2013. During Winter Storm Pax, Mr. Amato deployed as a field supervisor, he oversaw debris removal from SCDOT maintained roads across 8 counties in South Carolina. He transitioned to data manager and over saw data QA/QC, contractor invoice reconciliation, and monitor invoicing. His recent experience includes the project management of ROW debris removal monitoring following Hurricane Matthew from 10 counties in South Carolina and the project management for the monitoring of Private Property Debris Removal (PPDR) and PA Consulting (financial recovery assistance) following the devastating 2015 wildfire season in California.

EDUCATION

Associate of Arts, Liberal Arts,
Ocean County College, 2010

TRAINING/ CERTIFICATIONS

FL-601 Individual & Public
Assistance Preliminary Damage
Assessments

FEMA IS-00100.b

Intro to Incident Command
System ICS-100

FEMA IS-00632.a

Intro to Debris Ops

FEMA IS-00634

Intro to FEMA's Public Assistance
Program

PROFESSIONAL SKILLS

Project Management

Operational Management

Financial Recovery

Public Assistance

Resource Allocation and Planning

Debris Management Planning

Hazard Mitigation Planning

Continuity of Operations
Planning

Field Supervision

EXPERIENCE

2015 - Current California Wildfires - Project manager/Close Out Review and Support for the Private Property Debris Removal (PPDR) PA Consulting (financial recovery assistance) following the devastating 2015 wildfire season in California. Ensured compliance with FEMA documentation requirements for Butte and Valley fires. Project included the demolition of over 2,000 structures and a total cost of \$200 million.

2015 Severe Storms, Tornadoes, Straight-line Winds and Flooding, Texas Department of Transportation - Provided coordination and consultation in support of FEMA Public Assistance and FHWA-Emergency Relief reimbursement efforts. Document collect, completed, and compiled information for Project Worksheets, Detailed Damage Inspection Reports, Damage Survey Summary Reports, and Program of Projects.

2016 Hurricane Matthew - Project Manager monitoring the removal of debris generated by Hurricane Matthew over 10 South Carolina counties. Included monitoring debris removal from ROW, reduction and hauling of reduced debris. The project included removing, hauling and processing more than 1 million cubic yards of storm generated debris including the removal or trimming of thousands of storm damaged trees.

PLANNING EXPERIENCE

City of Garland Disaster Debris Management Plan

- Assessment of current Debris Management Plan.
- Recommendations for necessary updates required for FEMA pilot plan compliance.
- Project management and QA/QC.

DOUG AMATO (PAGE 2)

PROFESSIONAL SKILLS

(CONTINUED)

QA/QC

Monitor Training

Truck Certification

Logistics

Project Initiation

Fort Worth Continuity of Operations Plan

- Development of department survey for risk assessment.
- Development of Continuity of Operations training materials.
- Reviewed all department continuity of operation plans.
- Conducted a gap analysis of each department.
- Identify and addresses the processes and methodology to maintain essential departmental functions in the event of disruption of normal activities due to any given hazard.
- Department specific COOP's for Aviation, Human Resources, Office of Emergency Management, and Information Technology Solutions.

Galveston County Hazard Mitigation Plan

- Development of introduction, planning/maintenance, and hazard vulnerability chapters.
- Reviewed planning document for FEMA compliance.
- Researched threats to Galveston County.

City of Hoover Disaster Debris Management Plan

- Development of debris management plan.
- Researched compliance with various federal and state agencies.
- Identified public sites for City debris management sites.

City of Mesquite Hazard Mitigation Plan

- Incorporated changes from FEMA audit into planning Document.

K. NELSON LUCIUS, PE

PROFESSIONAL ENGINEER

Mr. Lucius joined True North / Neel-Shaffer in 1990 and has 32 years of experience in emergency management and civil engineering. He is a Senior Vice President of Neel-Schaffer and Manager of True North Emergency Management. Mr. Lucius has extensive experience in managing and monitoring debris removal related to all types of disasters, including hurricanes, tornadoes, wildfires, winter storms, floods, and man-made disasters. He completed several debris monitoring projects for public entities over the past 10 years that included over 1 million cubic yards of debris. Mr. Lucius has experience working with federal, state and local government emergency agencies and reimbursement programs. He also has experience with solid and hazardous waste management programs, policies and procedures. Mr. Lucius has participated in special disaster recovery program management services, including private property/right-of-entry work, waterways clean-up and reimbursement, leaning tree and hanging limb removal, hazardous material removal, vessel and vehicle recovery, asbestos abatement, data management, hauler invoice reconciliation and contracting, and FEMA appeals assistance.

Mr. Lucius also has project management and design experience on several debris site, roadway, utility and landfill projects, including planning, conceptual design, site development, final design and permitting. Mr. Lucius has been responsible for project management during the planning, design, bidding and construction phases of projects.

EDUCATION

Bachelor of Science,
Civil Engineering,
Mississippi State University, 1982

Master of Business
Administration,
Houston Baptist University, 1988

TRAINING/ CERTIFICATIONS

Professional Engineer:
Mississippi, 10619
Texas, 65649

IS 800 National Response
Framework
IS 700 Introduction to NIMS
ICS 100,200,300

PROFESSIONAL SKILLS

Project Management
Operational Management
Client Representative
QA/QC
Logistics

RECENT RELATED EXPERIENCE

Hurricane Harvey and Hurricane Irma 2017 - Officer-in-Charge for 25 contract activations throughout Texas and Florida.

Hurricane Mathew, South Carolina Department of Transportation (SCDOT) - 2016

On-site Officer-in-Charge monitoring the removal of debris from SCDOT ROW and the removal of hazardous trees and hanging limbs in 10 counties. The project included removing, hauling and processing more than 1 million cubic yards of storm generated debris including the removal or trimming of thousands of storm damaged trees.

Debris Monitoring and Public Assistance Consulting, Texas Department of Transportation (TxDOT) - 2015

Mr. Lucius was the Officer-in-Charge for monitoring the removal of flood generated debris and for assisting TxDOT with the financial recovery process. True North / Neel-Shaffer provided services related to flood damage following multiple flood events in 2015. This work was related to damage in more than 15 counties within the Austin, Dallas, Fort Worth, Houston and Tyler Districts. We prepared Detailed Damage Inspection Reports (DDIR) and other documentation on FHWA eligible projects. We communicated with local TxDOT and local government representatives to develop project cost estimates and documentation to support federal reimbursement. True North / Neel-Shaffer also assisted in preparing documents such as Project Worksheets (PWs) on potentially FEMA eligible projects. We provided assistance on more than 100 projects for TxDOT districts that are potentially eligible for FHWA or FEMA reimbursement. True North / Neel-Shaffer has had an as-needed emergency management agreement with TxDOT since 2010.

K. NELSON LUCIUS, PE (PAGE 2)

Project Initiation

Organizational Leadership

Resource Allocation and Planning

Debris Management Planning

Winter Storm Pax, South Carolina Department of Transportation (SCDOT) - 2014

On-site Officer-in-Charge for monitoring the removal of debris generated by Winter Storm Pax in 2014. Neel-Schaffer/True North monitored the removal of debris from SCDOT ROW and the removal of hazardous trees and hanging limbs. The project included removing, hauling, processing, and recycling more than 1.5 million cubic yards of ice storm debris and removing or trimming more than 225,000 storm damaged trees. Work areas covered more than 7,000 miles of roadway.

Black Forest Wildfires, El Paso County, CO - 2013

Mr. Lucius was Officer-in-Charge for monitoring the mitigation of approximately 10,000 fire damaged trees following the Black Forest Wildfire in 2013. Trees killed by the wildfire (and trees not expected to survive due to fire damage) were removed from public property and public ROW, to mitigate the hazard of damaged trees falling on people, property, and roadways. True North / Neel-Shaffer utilized the North Track E-ticketing and Data Management System to document the tree removal process. Eligible hazardous trees on public property and public ROW were identified and documented by True North / Neel-Shaffer prior to removal. Our documentation included marking trees, recording GPS coordinates, photographing trees, and recording other critical information such as date and street location.

DERRICK TUCKER, PE PROFESSIONAL ENGINEER

Derrick Tucker joined True North / Neel-Shaffer in 2002 and has more than 20 years of experience in civil / environmental engineering and emergency management. He has managed debris removal and disposal operations and all aspects of water and sewer projects including: conceptual development, grant and loan funding procurement, environmental clearance, production of construction plans and specifications, right-of-way / easement acquisition; and construction engineering and administration. Mr. Tucker has managed debris operations for True North / Neel-Shaffer following Hurricanes Ike and Katrina as well as numerous other disasters. He was Project Manager for debris removal following Hurricane Ike for the City of La Porte as well as sand cleaning at Galveston and Boliver. He was also responsible for marine debris removal from the Gulf of Mexico, Galveston Bay and four other bays.

Mr. Tucker has experience working with Federal, State and Local government emergency agencies and reimbursement programs. He also has experience with solid and hazardous waste management programs, policies, and procedures. Mr. Tucker has participated in special disaster recovery program management services including private property/right-of-entry (ROE) work, waterways clean-up and reimbursement, leaning tree and hanging limb removal, hazardous material removal, vessel and vehicle recovery, asbestos abatement, data management, and hauler invoice reconciliation and contracting, and FEMA appeals assistance.

His experience also includes design and construction phase engineering of several urban drainage improvement projects and several site improvement projects involving utilities (water, sewer, electrical), parking, drainage and facilities access. Mr. Tucker's varying experiences provides him with the ability to plan, design, and administer complex urban projects.

EDUCATION

Master of Science,
Civil Engineering, Mississippi
State University, 1997

Bachelor of Science, Civil
Engineering, Mississippi State
University, 1996

MILITARY

Arkansas Army National Guard
18 Years, Honorable Discharge

TRAINING/ CERTIFICATIONS

Professional Engineer:
Mississippi, 15380
Texas, 121294
Florida, 81810

PROGRAM MANAGEMENT - QA/QC EXPERIENCE

Hurricane Harvey and Hurricane Irma 2017 - Program Manager for 25 contract activations throughout Texas and Florida.

South Carolina Department of Transportation, Hurricane Matthew 2016

Louisiana Severe Storms and Flooding, Lafayette & Vermilion Parish, LA, 2016

Texas Department of Transportation, 2015 Disasters

City of Garland, Texas: Tornado - December 2015

City of Rowlett, Texas: Tornado - December 2015

California Department of Resources Recycling and Recovery, Butte and Valley Fires, September 2015

Kentucky Transportation Cabinet: Flash Flooding 2015

South Carolina Department of Transportation, Winter Storm Pax 2014

DERRICK TUCKER, PE (PAGE 2)

PROFESSIONAL SKILLS

Program Management
 Project Management
 Operational Management
 Field Supervision
 Client Representative
 Damage Assessment
 Debris Estimator
 QA/QC
 Monitor Training
 Truck Certification
 Logistics
 Project Initiation
 Organizational Leadership
 Resource Allocation and Planning
 Debris Management Planning

PROJECT MANAGEMENT AND TECHNICAL EXPERIENCE

Super Storm Sandy, Ocean County, NJ - 2012

Mr. Tucker served as Project Manager for several projects following Hurricane Sandy. Projects included waterway debris monitoring for the New Jersey DEP, ROW debris monitoring and storm drain cleaning for Ocean County, and private property debris removal for Toms River, New Jersey. Responsibilities included monitoring the removal of C&D debris, vegetative debris, hazardous trees, white goods, HHW, etc. This region included 4 zones and over 115,000 acres of bays, rivers, lagoons, and portions of the Atlantic Ocean.

Hurricane Irene, Debris Removal, Tyrrell County and Town of Columbia, NC and Virginia DOT - 2011

Project Manager, Responsible for monitoring the removal of debris generated by Hurricane Irene. The project of monitoring debris removal from rights-of-way, reduction and hauling of reduced debris. Also included in the project was the removal of hazardous hanging limbs and leaning trees.

Hurricane Ike, Beach Cleaning and Marine Debris Removal, Texas General Land Office - 2008

Project Manager, Responsible for monitoring the cleaning of approximately 80 miles of beaches following Hurricane Ike. The project included cleaning beaches for the State of Texas involving more than 1 million cubic yards of beach sand on Galveston Island, Bolivar Peninsula and Brazoria County, Texas.

Hurricane Ike, Debris Removal, City of La Porte, TX - 2008

Project Manager, Responsible for monitoring the removal of debris generated by Hurricane Ike. The project of monitoring debris removal from rights-of-way, reduction and hauling of reduced debris. Also included in the project was the removal of hazardous hanging limbs and leaning trees.

Hurricane Katrina and Rita, South Louisiana - 2006

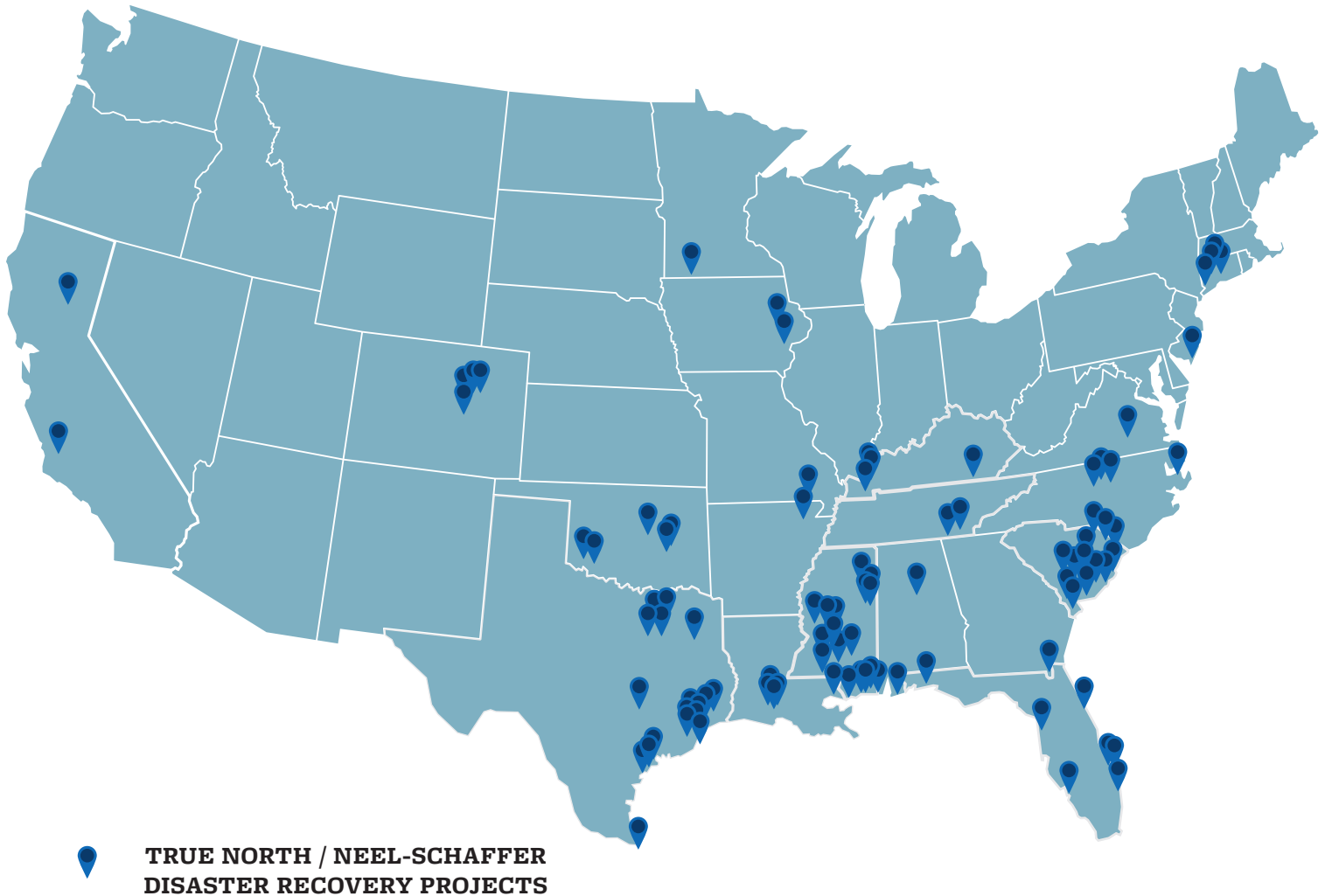
FEMA Technical Assistant Contractor, Served from January 2006 through April 2006 as an Assistant Project Officer. Primary role was assisting local governments with debris removal operations as well as data collection and project worksheet documentation.

TRUE NORTH

PROVEN EXPERIENCE

The successful completion of complex Emergency Management and Public Assistance services requires a project team with the highest qualifications and proven experience with similar projects. True North is uniquely qualified and completely prepared to assist the City of Deer Park with Public Assistance (PA) and the corresponding recovery of the community.

With numerous Public Assistance Grants prepared or submitted, the Public Assistance team at True North has both the experience and proven results necessary for this project. The map below and the following project summaries demonstrate proven performance and our ability to successfully provide disaster recovery management services for more than 17 years.



CITY OF PORT LAVACA TX

HURRICANE HARVEY - 2017

True North Emergency Management assisted the City of Port Lavaca TX with their recovery all of their efforts for the FEMA reimbursement process and grant management in response to Hurricane Harvey's devastation.

True North Assisted the City of Port Lavaca in:

- Damage assessments for all the FEMA category's A through G.
- Develop the DDD (Damage Description, Dimensions) for scope of work for all their projects
- Consulted with FEMA's PDMG (Project Delivery Manager) for each project
- Accompanied FEMA's site inspectors to confirm accuracy of DDD (Damage Descriptions and Dimensions)
- Performed site inspections to Developed "Damage Inventory" line items per FEMA guidelines for all projects
- Tracked and recorded on approved FEMA forms the costs documentation of work completed for all labor, Equipment and materials
- Assisted in formulation of the FEMA EEI (Essential Elements of Information), and Special Considerations Questions for each project
- Assisted in project entry in the Applicant/FEMA Portal for the development of a PW (Project Worksheet) for each project
- Provided assistance and council on FEMA's PAAP (Public Assistance Alternative Procedure) Pilot Program
- Assisted in tracking DAC (Direct Administrative Cost) per project
- Developed a comprehensive detailed narrative for each project completed

CONTACT

Jody Weaver, PE
City Engineer/Community and
Economic Development
202 N. Virginia St.
Port Lavaca, TX 77979,
(361) 552-9793
jweaver@portlavaca.org

CITY OF DEER PARK TX

HURRICANE HARVEY - 2017

True North Emergency Management assisted the City of deer Park TX with their recovery efforts and Proposed Mitigation of the Police Firearms Training Facility gun range retaining wall and berm stabilization project for FEMA reimbursement of Hurricane Harvey's devastation.

True North Assisted the City of Deer Park in:

- In consultation for procedures to procure contractor services according to 2 C.F.R. § 200.326 and 2 C.F.R. Part 200, Appendix II, Required Contract Clauses
- Provide examples of contracts which met FEMA procurement requirements
- Provide consultation for mitigation of the berm and gun range facility
- Reviewed mitigation proposal prior to submittal and interceded with quantitative and costs calculations

CONTACT

Robert Hemminger
Director of Emergency Services
710 E. San Augustine
Deer Park, TX 77536
(281)478-7298
rhemminger@deerparktx.org

SEMINOLE TRIBE OF FLORIDA BRIGHTON, HOLLYWOOD, BIG CYPRESS AND IMMOKALEE RESERVATIONS

HURRICANE IRMA - 2017

True North Emergency Management assisted the STOF with their recovery efforts for their FEMA reimbursement process and grant management in response to Hurricane Irma's devastation, by forensic examination of documentation for eligibility for all Category "A" and "B" projects.

True North Assisted the Seminole Tribe of Florida in:

- From research of supplied documentation, develop the DDD (Damage Description, Dimensions) for scope of work for both Category "A" and "B" projects
- Consulted with FEMA's PDMG (Project Delivery Manager) for each project for all 4 reservations
- Tracked and recorded on approved FEMA forms the costs documentation of work completed for all labor, Equipment and materials
- Assisted in formulation of the FEMA EEI (Essential Elements of Information), and Special Considerations Questions for each project
- Provided assistance and council on FEMA's PAAP (Public Assistance Alternative Procedure) Pilot Program
- Created a lessons learned document
- Developed a comprehensive detailed narrative for each project completed (8 in all)
- Met with tribe key players from public works to discuss lessons learned and create a disaster recovery plan for future events

CONTACT

Emran Rahaman
Assistant Director
Public Works Dept.
3107 North State Road 7
Hollywood, FL 33021
954-894-1060
866-625-5376
EmranRahaman@semtribe.com

LAFAYETTE CONSOLIDATED GOVERNMENT (LCG)

LOUISIANA SEVERE STORMS AND FLOODING- 2016

Transcribed and Supported LCG in 1st Appeal for denied Projects. True North Emergency Management gathered examined LCG's project documentation of the denied project and created an appeal response to FEMA from widespread damage in Lafayette Parish

True North Assisted Lafayette Consolidated Government (LCG) in:

- Documentation gathering and examining for eligibility
- Created joint communications with LCG and FEMA representatives
- Consulted with FEMA on project denial
- Constructed official 1st Appeal letter of comprehensive detailed justification for reimbursement of denied Project Worksheet
- Tracked and recorded correspondence with FEMA and LCG
- Awaiting the outcome from FEMA.

CONTACT

Terry Cordick,
Associate Director of Public Works
1515 E. University Ave.
Lafayette, LA 70501
(337)280-8502
TCordick@LafayetteLA.gov

CALIFORNIA DEPARTMENT OF RESOURCES, RECYCLING & RECOVERY

CALIFORNIA VALLEY FIRE AND BUTTE FIRE - 2016

The True North team provided Public Assistance Consulting (financial recovery assistance) as well as Electronic Monitoring of Private Property Debris Removal (PPDR) following the devastating 2015 wildfire season in California. The California Department of Resources Recovery and Recycling (CalRecycle) managed the remediation of damage resulting from several 2015 fire events. CalRecycle hired True North/Neel-Schaffer to provide PA Consulting and third-party debris removal monitoring for the Butte Area Fire. The Butte Area Fire project also destroyed approximately 70,000 acres, mostly in Calaveras County, and led to ROEs on more than 800 private properties. True North also provided PA Consulting for the Valley Area Fire project, which included Rights-of-Entry (ROEs) on more than 1,300 private properties. This project covered about 70,000 acres, mostly in Lake County.

CONTACT

Robert Healy, PE,
Waste Management Engineer
1001 I Street
Sacramento, CA 95814
(916)341-6132
Robert@calrecycle.ca.gov

True North assisted CalRecycle in reviewing and reconciling remediation contractor invoices to support FEMA reimbursement for both the Butte Area and Valley Area Fires. We also developed a database of contractor work performed and organized project records and documentation for FEMA submittal, review, and audit. Removal of ash and debris from destroyed structures mitigated community health hazards. The remediation projects allowed the affected communities to safely rebuild following the disaster. Multiple contractors were hired under “cost plus” remediation contracts, which is not a typical contracting method on FEMA reimbursed projects. CalRecycle chose this project delivery method in order to closely manage the activities of the contractors in cleaning the burn sites. This was important since the sites contained known hazardous materials, and the work was being done within occupied communities.

On-site remediation monitoring included tracking the work hours of remediation contractor personnel and equipment. Truck loading and debris removal were also documented for separate waste streams including ash, metals, debris, soil and concrete. Not all waste streams were FEMA reimbursable, which necessitated separate tracking of waste streams. True North Monitors prepared paper “Daily Activity Logs” as a backup to our Electronic Load Tickets. True North’s proprietary North Track electronic ticketing system was used with 10” tablet computers to accurately track remediation activities. Data was uploaded daily to the North Track Data Management system. This field data was used to assist in reconciling contractor invoices.

The True North monitoring and PA team included more than 30 Monitors, 9 Supervisors & 8 Accountants/Clerks, as well as a Program Director, Project Manager, Officer-in-Charge, QA/QC Manager, Data Manager, and Health & Safety Officers.

TEXAS DEPARTMENT OF TRANSPORTATION

SEVERE STORMS, TORNADOES, STRAIGHT-LINE WINDS AND FLOODING - 2015

PUBLIC ASSISTANCE (PA) CONSULTING AND DEBRIS MONITORING SERVICES

True North / Neel-Schaffer was under contract with TxDOT for 6 years through 2016 to provide Public Assistance (PA) Consulting and debris removal monitoring services. We were selected again by TxDOT in 2017 for similar services. True North / Neel-Schaffer has been mobilized by six different TxDOT districts following multiple disaster events during this period. Four of these districts included PA Consulting. We were mobilized between 2015 and 2017 on multiple disasters including severe storms, tornadoes, straight-line winds, flooding, and Hurricane Harvey.

CONTACT

Wendy Starkes,
Assistant Director of Maintenance
2709 W. Front Street
Tyler, TX 75702
(903)510-6589
wendy.starkes@txdot.gov

TxDOT Austin District - Severe Storms and Flooding - 2015

The True North/Neel-Schaffer team was asked by the Austin District to provide PA Consulting services following the severe Memorial Day flooding that cause multiple fatalities along with millions of dollars in damage to TxDOT maintained facilities. We compiled project data and developed documentation in support of reimbursement under the FEMA Public Assistance (PA) Program. We also developed projects for reimbursement under the Federal Highway Administration (FHWA) Emergency Relief (ER) Program. We performed PA services in 7 counties (Bastrop, Blanco, Caldwell, Hays, Lee, Travis, Williamson) maintained within the TxDOT Austin District. This included the devastated communities of Blanco, Wimberly and San Marcos.

We provided support for the FHWA ER Program by developing, Detailed Damage Inspection Reports (DDIR), and Damage Survey Summary Reports (DSSR) and Program of Projects (POP) while meeting tight deadlines and specifications. We also fast-tracked the paperwork for the FHWA Quick Release Program. Additionally, our staff compiled professional engineering opinion of costs, other cost estimates, permits, inspection reports, and other detailed information to support the development of draft Project Worksheets (PWs) for the applicant. Our work included more than 50 projects such as road, bridge, and culvert replacements. This represented \$ millions in damaged facilities.

TxDOT Tyler District - Severe Storms, Straight-Line Winds and Tornadoes - 2015

Following severe storms and tornadoes, TxDOT asked True North / Neel-Schaffer to perform similar services to develop projects and compile documentation in the Tyler District including projects in Van Zandt County, City of Van, Rusk County, City of Henderson, and Cherokee County, including municipal, county, and state roads. We also compiled documentation of flood damage in several Dallas District counties and wind damage in Montgomery and Waller Counties in the Houston District.

TxDOT Yoakum District - Hurricane Harvey - 2017

Following Hurricane Harvey, True North / Neel-Schaffer was asked by the Yoakum District to perform debris removal monitoring services. The Yoakum District consists of 11 counties.

KENTUCKY TRANSPORTATION CABINET AND ADDITIONAL JURISDICTIONS

SEVERE WINTER STORM AND FLOODING - 2009

In January, 2009, the State of Kentucky was smothered by a sheet of ice almost two inches thick. The storm-toppled trees, downed utility lines, and left hundreds of thousands without power or phone service for weeks after the storm. FEMA estimated the damage to exceed \$185 million. A cumulative total of 1.15 million cubic yards of debris were monitored during simultaneous projects.

Kentucky Transportation cabinet - The Kentucky Transportation Cabinet (KYTC) hired True North/Neel-Schaffer Emergency Management to assist in the completion of Project Worksheets under the FEMA Public Assistance Program and to provide debris removal monitoring. Our agreement with KYTC was extended for 5 years, until 2015. We were mobilized following numerous disasters during this period for PA Consulting, funding assistance, and debris removal monitoring. We provided services following tornadoes, flooding, and a severe winter storm.

True North was also asked by KYTC to provide PA Consulting and appeals assistance on a severe winter storm disaster that occurred prior to our contract with KYTC. We assisted in the recovery of over \$35 million in funds that FEMA indicated were to be de-obligated. True North examined evidence related to the de-obligation of funds and assisted KYTC in successfully challenging the de-obligation based on FEMA policy and standard operating procedures. Our work efforts included collection and analysis of all supporting data, including previously-completed initial Project Worksheets, to ensure maximum reimbursement of Category A (debris) costs. Additionally, True North found over \$20 million in eligible costs that were not captured on previous Project Worksheets.

City of Paducah - True North / Neel-Shaffer was awarded an Agreement to Monitor Performance by the City of Paducah. We began by preparing Request for Proposal for Debris Removal (RFP) and assisting in the evaluation of the 17 contractor proposals received. True North / Neel-Shaffer monitored the removal of almost 10,000 cubic yards of vegetative debris daily, averaging 175,000 cubic yards total. Furthermore, we validated, addressed, documented hangers totaling over 8,000 trees, and removed approximately 18 City trees.

McCracken County - With more than 38,000 residents, McCracken County covers roughly 268 square miles and borders the Ohio and Tennessee Rivers. True North / Neel-Shaffer was awarded the County's Agreement to Monitor Performance contract. We began assisting the County and local officials with the development of the overall project scope. We were able to assess 3,733 potentially hazardous trees by the end of week four, and monitoring the removal of hangers from an average of 329 trees daily.

City of Mayfield - Mayfield, Kentucky is home to 10,349 residents. In working with the City's Mayor, True North / Neel-Shaffer was able to assist in the development of a plan for the City's debris removal project, along with the preparation of the RFP. True North / Neel-Shaffer was awarded the Agreement to Monitor Performance. In a two week period, a total of over 30,000 cubic yards has been hauled away.

Graves County - Graves County received the worst damage in the entire state of Kentucky due to its rural acreage. True North / Neel-Shaffer was awarded the Agreement to Monitor Performance contract and began its fourth project in the state of Kentucky. This project was significant because of its size and scope. There was over six hundred miles of road that sustained tree damage from the storm. Each circumstance was addressed, documented, and removed. Within the first week, True North / Neel-Shaffer cleared a total of 16,037 cubic yards of debris.

CITY OF PADUCAH CONTACT

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KYTC CONTACT

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HANCOCK COUNTY PORT & HARBOR COMMISSION

HURRICANE KATRINA INFRASTRUCTURE RECONSTRUCTION - 2007

True North / Neel-Shaffer was retained by the Hancock County Port & Harbor Commission in 2007 to provide professional consulting services in the rebuilding, repair and reconstruction of facilities damaged by Hurricane Katrina. Evaluation of 16 buildings was performed from a structural and aesthetic standpoint to determine the best repair methods available in an effort to return the facilities to their pre-storm condition or better.

The repairs were funded by the Federal Emergency Management Agency's Public Assistant Program or by the Federal Aviation Administration for structures located at the airfield. To minimize expense by the HCP & HC, True North / Neel-Shaffer assisted in the pursuit of maximum funding from FEMA and the FAA.

The project manager for this task coordinated the assignments of True North / Neel-Shaffer personnel, tracked progress of the project, coordinated with FEMA and provided all necessary data to the HCP & HC personnel and other federal or state representatives. A cost benefit ratio was developed to determine the value of replacement versus repair. Six buildings were repaired, and four new facilities were designed to replace those damaged beyond repair.

BAY ST. LOUIS

HURRICANE KATRINA INFRASTRUCTURE RECONSTRUCTION - 2006

Following Hurricane Katrina in 2005, True North / Neel-Shaffer assisted the City of Bay St. Louis, MS, with damage assessments for utilities and drainage infrastructure caused by Hurricane Katrina's storm surge. Neel-Schaffer performed hydraulic analysis to determine water losses in the water distribution system and used closed circuit television and smoke testing for examinations of sewer mains.

Following the assessment phase, True North / Neel-Shaffer provided project management design, bidding, construction administration, and inspection services. Neel-Schaffer also assisted the City of Bay St. Louis with the documentation necessary to assure full funding of eligible costs by the Federal Emergency Management Agency (FEMA).

True North / Neel-Shaffer presented the damage assessment results to FEMA on behalf of the City in March of 2006. FEMA developed Project Worksheets describing the funding and approved reconstruction for repairs. To accomplish design work to repair the water, sewer, natural gas and drainage infrastructure, the project area was divided into three drainage basins. To increase the efficiency of the design phase, design teams were assigned to each basin.

The four-year construction project was divided into five phases, beginning in March of 2007. The first phase of construction was completed in July of 2009. The final project was completed in April 2011, and the construction cost of all the projects totaled \$56.9 million, which means change orders increased the cost by only \$600,000 or 1%. All of the work constructed was deemed eligible by FEMA. The four-year construction project was divided into five phases, beginning in March of 2007. The first phase of construction was completed in July of 2009. The final project was completed in April 2011, and the construction cost of all the projects totaled \$56.9 million, which means change orders increased the cost by only \$600,000 or 1%. All of the work constructed was deemed eligible by FEMA.



"Based on my experience in working together with key True North personnel and the quality of their experience, value added recommendations, and assistance on these projects, I would welcome an opportunity to work with them again and highly recommend them for these types of services for any public agency."

Robert Healy, P.E.
Waste Management Engineer
California Department of Recycling and Recovery

I was very pleased along with the Seminole Tribe Public Works Department on the work-ethic and knowledge that the True North team brought to the table. I would recommend True North to any agency looking to hire an out-of-the-box thinking consulting firm.

Jason Dobronz
Former Director of Emergency Management
Seminole Tribe of Florida

"The Borough of Beach Haven was fortunate to have True North retained to explain and guide us through a process that could be extremely costly to our taxpayers had we not followed your advice and counsel."

Charles E. Maschal, Jr.
Mayor, Beach Haven, NJ

"Perhaps because post-Katrina disaster recovery represents the most massive clean-up in America's history, maintaining an orderly clean-up process was a challenge. Once we enlisted the services of Neel-Schaffer, everything began to run much better."

John McKay
Former Supervisor
Jackson County, MS

"I felt contracting debris monitoring with Neel-Schaffer was in the best interest of the City... We got the work done quicker that way, and if we had trouble, we went to them...If we hadn't had that flexibility, we would have gone around in circles."

A. J. Holloway
Mayor of Biloxi, MS

TRUE NORTH REFERENCES

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TRUE NORTH PROJECT APPROACH



True North Emergency Management and our parent company Neel-Schaffer have worked in many different capacities for large scale natural disasters. This varied experience gives us a good understanding of what is required to provide disaster recovery consulting services for development and administration of hurricane restoration projects for the City of Deer Park. Following Hurricane Katrina, True North / Neel-Schaffer provided damage assessments in New Orleans and on the Mississippi Gulf Coast and served as a team member in the Unified New Orleans Plan, a comprehensive recovery and rebuilding plan for the City. We also provided design, bidding assistance, construction administration and resident project representative services on numerous restoration projects across the Mississippi Gulf Coast and in New Orleans. In the City of Bay St. Louis, Mississippi we served as the Program Manager and Design Engineer on a post Katrina program that rebuilt the majority of the City's infrastructure. We played a major role in damage assessment, project development, and assisting Bay Saint Louis in securing FEMA funding for the project. We have also been serving since 2010 as project manager and engineer for the Port of Gulfport's post Katrina \$570 million restoration program.

We understand the needs of the City of Deer Park as it relates to recovery projects to include these Project Scope items:

FEMA Public Assistance Advisory Services

- Develop a process/system to efficiently submit Federal grant applications, identify eligible projects, capture costs, prepare cost reports, reconcile invoices, and close-out projects.
- Attend meetings and assist the City with building relationships with relevant local, state, and federal officials to address eligibility and process issues; project status and project completion, at the request of the client.
- Provide extensive knowledge, experience and technical competence in dealing with Federal regulations, specifically including the Robert T. Stafford Disaster Relief and Emergency Assistance Act, Post-Katrina Emergency Management Reform Act of 2006, and the Sandy Recovery Improvement Act of 2013, and any other relevant federal disaster relief legislation as projects are developed through completion.
- Proactively identify and resolve issues that may arise related to the funding of work completed or to be completed.
- Provide technical assistance, as requested. Technical assistance may involve identifying grant opportunities and assisting in the development of the grant application; engineering and architectural support, among other types of assistance.
- Complete the assessment of damage to public infrastructure components and facilities, as needed, and identify possible funding sources to make improvements beyond recovery funds.
- Obtain, analyze and gather field documentation, including gathering relevant records in order to extract pertinent information necessary for submittal including timekeeping and staff assignment records.

- Review of all data and supporting documentation to determine whether costs appear eligible and are adequately supported.
- Evaluate and assist in the formulation of FEMA PA Emergency and Permanent Work Project Worksheets. This will involve expertise in Cost Estimating, developing Detailed Damage Descriptions and Dimensions (“DDD”) and a project’s Scope of Work (“SOW”) as needed.
- Evaluate alternate projects.
- Review Project Worksheets to determine final eligible costs and third-party refunds and reimbursements.
- Reconcile eligible costs and prepare Project Worksheet (PW) versions, as necessary.
- Prepare first and second appeals, as requested.
- Monitor reconstruction efforts, actual versus PW scope of repair, and progress payments.
- Perform PW closeouts.
- Prepare appeals and arbitration, as required.
- Respond to audit findings, as required.

Financial and Grant Management Support

- Advise on FEMA’s rules, practices and procedures and how to track costs, including direct administrative costs to facilitate reimbursement for all eligible client costs, including contractor costs.
- Provide general grant management advice.
- Perform internal controls assessment.
- Conduct pre-audit activities and prepare documentation for audit.
- Meet as necessary with City/County/State/Federal representatives in connection with the programmatic, financial, contracting and accounting services related to Federal and State regulations.
- Prepare reports for the State and FEMA, as needed.
- Provide oversight of contractors’ billing to ensure that they invoice in accordance with their contract, and that all costs eligible for the disaster grant funding are documented and claimed.
- Categorize record, track and file costs in support of the financial reimbursement process. Track Project Worksheet status and status of payment from the State.
- Assist in providing interagency (Federal, State, County, City) coordination and technical support, as well as identifying funding resources that may be available to assist in the long-term recovery process.

Insurance Adjustment Support

- Work with the City to identify any potential insurance claims.
- Work with the City’s insurance carrier(s) to ensure maximum insurance coverage is applied to impacted facilities.
- Work with FEMA and the State to ensure proper insurance coverage is applied to project worksheets.

PROGRAM ADMINISTRATION

Program administration provided by True North will include communication and coordination with the City of Deer Park and other local, state, and federal agencies, as well as consultants and contractors. We will develop a strategic funding approach that maximizes project funding based on grant funds available. True North currently has more than 500 full time employees and we represent the combined strength of engineering, accounting, and disaster recovery professionals with proven experience in Disaster Recovery Management Services.

Our approach for the City of Deer Park begins with a coordination meeting to layout a recovery and communication plan that is built around rapid implementation. This comprehensive recovery plan integrates your emergency services, housing, and infrastructure needs as assessed by our team of FEMA PA, Hazard Mitigation and HUD CDBG-DR professionals. We will lay out innovative solutions to meet constituent needs and program requirements and plans to ensure coordination of benefits and regulatory compliance are met. We will utilize operational audits, financial reviews, and compliance audits to ensure program requirements are met. We will use quality control best practices to review deliverables from various disaster recovery providers. We have a history of keeping our clients audit-ready for zero findings as recently exhibited by a letter of recognition from GLO in appreciation of our support through a zero finding HUD audit in the Galveston County disaster recovery housing program.

Several of our key Public Assistance experts have more than 10 years each of previous experience working directly for FEMA in the Public Assistance (PA) Program. This includes roles as Public Assistance Coordinators (PACs), with experience on damage assessment, project development, Project Worksheets (PWs), and Section 406 hazard mitigation. The collective experience of our PA experts includes over one thousand individual projects in both emergency work (Categories A and B) and permanent work (Categories C through G).

PROJECT MANAGEMENT

True North has experience in managing large projects and experience in the design and construction administration of the permanent recovery projects that allows us to provide the procurement assistance, consultant / contractor management, design reviews and construction support services needed.

True North will work with the City of Deer Park to develop and implement Project Guidelines for execution and completion of Hurricane Harvey Recovery Projects. These guidelines will serve as a project roadmap for the procurement, project management, design, bidding, construction and closeout. They will also include repair/replacement methodologies, design standards, coordination between design consultants, document management, public relations, and other factors which could affect project delivery schedules and budgets. We know from experience how critical these procedures are to timely address and resolve unexpected program issues.

True North's damage assessment team will assist the City of Deer Park, FEMA, and the State in performing assessments and in determining of which federal or state grant programs (FEMA, FHWA, CDBG, etc.) should be considered in securing funds for repair. FEMA infrastructure projects usually provide exact repair or replacement, but this is not always the best option for the applicant. FEMA can fund alternate projects when it can be shown that a different facility of similar cost will benefit the City of Deer Park more than identical replacement, a recommended approach that drives true resilience. Improved projects and mitigation projects are also often FEMA funded. Increased costs can be FEMA funded to the extent that the increases are for mitigation (project elements that are more resistant to future damage) to avoid repairing the facility again after the next disaster.

We understand the importance of developing a program schedule with milestone dates to advance projects to completion and the importance of a program budget based on the approved project worksheets and other funding sources. The program schedule and budget are important tools for our team and the City of Deer Park to track and evaluate performance of the program. Our Team will provide regular reports and meet with the City of Deer Park to review compliance with the program schedule and budget and when necessary develop and implement a recovery plan for those elements which deviate from the program schedule and budget.

We have experience with and understand the importance of tracking costs for each project. We will work with the City of Deer Park, consultants, and contractors to evaluate change orders and scope of work changes.

We are prepared to assist the City of Deer Park in procuring engineers and architects to design projects and have experience in serving in this role. We can help develop scopes of work and assist the City in preparing RFQs and consultant contracts. We can also assist with the review of consultant proposals, consultant selection and contracting.

Our Team will provide Project Managers to manage design consultants if needed. We will make sure any standards developed for these projects are used in accordance with the policies outlined in Project Guidelines. We will review and resolve design exceptions and issues during the design process and record the history of design decisions as part of the project documentation. We will facilitate and conduct design reviews and track all comments and their resolution.

Early identification and scheduling of permitting activities is crucial to project success because permit review and timing by outside parties is often outside the control of the program team. We will assist the City in identifying the required permits and potential project permitting issues to allow time to resolve the issues or modify design as required. In addition, we will assist with identifying required rights-of-way (ROW), easements and utility relocations required for projects. Early identification and scheduling of ROW acquisition and utility relocation is critical to maintaining project schedules.

These large restoration projects generate lots of documents and our Team has record keeping experience on numerous FEMA and large projects. Our Team will provide and maintain a through document control system in an organized manner that can be accessed by the City of Deer Park.

Our Team is prepared to assist the City with all aspects of construction administration and we have staff to perform and document periodic site visits and provide resident inspection to ensure compliance with the Contract Documents. We will work closely with the Design Consultant and Contractor to resolve problems or disputes. We will evaluate and make recommendations on change orders recommended by the Consultant or requested by the Contractor.

WHAT TO EXPECT FOR PROJECT DEVELOPMENT

1. Identifying disaster related damages. Going through each category of work, Category A and B, is considered Emergency work. (Anything which eliminates immediate threats to lives, public health, and safety, eliminates immediate threats of significant damage to improved public or private property, ensures economic recovery of the affected community to the benefit of the community at large).
2. Category A (debris removal) Work performed by Force Account Labor, Equipment, Rented Equipment, Materials and Contract invoices.
3. Category B, (emergency protective measures) Examples: Transporting and pre-positioning equipment and other resources for response, Flood fighting, Emergency Operation Center (EOC)-related costs, Emergency access, Supplies and commodities, Medical care and transport, Evacuation and sheltering, including that provided by another State or Tribal government, Child care, Safety inspections, Animal carcass removal, Demolition of structures, Search and rescue to locate survivors, household pets, and service animals requiring Assistance, Firefighting, Security, such as barricades, fencing, or law enforcement, Use or lease of temporary generators for facilities that provide essential community, Services, Dissemination of information to the public to provide warnings and guidance about, health and safety hazards using various strategies, such as flyers, public service, announcements, or newspaper campaigns, Searching to locate and recover human remains, Storage and interment of unidentified human remains, Mass mortuary services and etc.

4. Then permeant work categories, C - Roads and bridges, D - Water Control Facilities, E - Buildings and Equipment, F - Utilities and G - Parks recreation and other facilities. All work performed by Force Account Labor, Equipment, Rented Equipment, Materials and Contract invoices.
5. Create a “Damage Inventory” to work from. The damage inventory will include the Category of work, name of the facility, address with GPS, damage description, cause of damage, approximate cost, any work to be completed and work complete, labor type (force account or contract), whether the facility has insurance or had any PA grant in the past, mitigation potential and priority or urgency of the repair.
6. Most important process is maintaining and tracking all “documentation” of everything from the very least item to large expenses. It’s important for early recognition of damages. This is accomplished largely by photos, coming up with records, vehicles used to assess damage sites (for DAC or Direct Administrative Cost), dates, time, description of pre-disaster condition and post disaster damage to the facility or complex, the age of the facility, and retrieving any historical data of repairs and/or maintenance records from the past. (all the who, where, when, why, and how’s)
7. First capture the “Work Completed” projects with Labor, Equipment, Rented Equipment, Contracted Work and Materials. We assist in gathering of all documentation of the event, and personnel records including times, dates, and hourly rate with fringe benefit (full time, part time and temporary hires). Cost codes for equipment and equipment inventory and records, what it was used for, times, dates, operators name, materials purchased or used from inventory (save receipts, invoices and historical costs on hand inventory)
 - Rented equipment with operator (company’s person’s name) or without and operator (employee’s name), times, dates, hours and what it was used for.
 - Contracts for work completed with name of contractor, what they did and why they did it, times, dates, cost and contractor’s contact information.
8. While the “Work Completed” projects are being refined, attention is also being focused on “Work to be Completed” and larger projects with the same critical attention as mentioned previously. These projects are generally more intense and often require the services of SMEs (Subject Matter Experts).
9. A Public Assistance Consultant or SME will accurately record the “DDD” (Damage Description and Dimensions) for each site or facility always thinking about possible mitigation opportunities for work completed and work to be completed.
10. The Public Assistance Consultant or SME will also develop a SOW (Scope of Work) from the pre-disaster condition compared to the damages recorded. The applicant/sub-recipient has much input in the SOW and will make decisions on mitigation opportunities, improved projects and/or alternate projects.
11. After a good SOW and cost estimates are agreed on, the project will be put in the applicant’s “Grants Portal” for the FEMA PDMG (Project Delivery Manager) to review.
12. One of the applicant’s responsibility, which we will assist with is the “EEI” (Essential Elements of Information and Special Considerations Questions) which is completed for each project. When the EEI is complete for each project and uploaded to the Portal, the project can be submitted to the CRC (Consolidated Resource Center) of the “Grant Manager”, where FEMA processes the grant applications.
13. We also assist in any response to RFIs (Request for Information, from FEMA) and assistance in writing appeals if the appeal process is needed.

CAPTURING & DOCUMENTING DISASTER-RELATED COSTS

In addition to guidance regarding policy development and documentation, True North will work with the City's finance department to ensure that disaster-related costs are properly captured. All payments that relate to a project must be tracked to the individual Project Worksheet. We will work with the City to develop a workable approach to filing and tracking costs, taking into account the resources and capabilities of the City as well as the requirements imposed by FEMA. Our team will work with the City to review contracts and purchasing documentation, as well as any documentation prepared to date at the time of our activation, to ensure that they fit within the eligibility guidelines of the FEMA Public Assistance Program and to alert the City of any documentation or procedures that may jeopardize funding. We will work with key staff to determine, capture and summarize eligible costs for selected departments and contractors and to reconcile payments to the proper PW to ensure accuracy and accountability during the closeout audit.

EXPERT GUIDANCE REGARDING FEMA ELIGIBILITY & PROJECT FORMULATION

We have a thorough knowledge and understanding of the Stafford Act, Title 44 of the CFR, and related regulations, as well as their practical application. Our team is up-to-date on the latest FEMA guidelines and policy nuances, and we use this knowledge to help clients develop well-articulated and substantiated justifications for presentation to FEMA and the State. We are aware of variations of policy from state to state, which allows us to advocate effectively on behalf of our clients when it comes to questions of eligibility.

One of True North's core competencies is successfully guiding clients through the ins and outs of developing an appropriate grant management strategy, including determinations of how to organize projects, which to select for improved or alternate project status, and how to handle changes in scope as projects are implemented. What is best for the City's recovery and rebuilding is not always as straightforward as replacing damaged facilities exactly as they were prior to the storm. While the Public Assistance program was designed to accommodate this reality, the guidelines and parameters are open to interpretation. True North has proven experience when it comes to assisting clients with decisions on whether to repair or replace, how to fund required code upgrades, and what 406 hazard mitigation opportunities exist.

The FEMA Public Assistance program was designed to allow Applicants flexibility in terms of balancing their cash flow needs against their ability to accurately estimate costs. FEMA gives Applicants the ability to combine multiple damage sites and eligible work in a number of ways, including specific sites or facilities, type of damage, system, jurisdiction, method of work, work within a complex, or special considerations. Small projects give Applicants reimbursement based on an estimate of their costs to repair and mitigate damages, which is often desirable from a cash flow perspective. Large projects involve eligible work that exceed the stated threshold. Typically, these are not only more costly, but also more complex to manage and estimate than small projects. The True North team works closely with our clients and FEMA to formulate large projects, work through any special considerations involved, and to provide any technical specialists necessary for successful and accurate formulation. Large projects require knowledge of eligibility issues, and a firm understanding of the CEF (cost estimating format) process and its application. Additionally, any changes in scope are handled immediately in coordination with the State and FEMA to avoid de-obligation issues during close-out and audit. We also work closely with the City to ensure that decision makers understand the financial implications and documentation requirements under the FEMA Public Assistance Program when pursuing alternate and/or improved projects.

INSURANCE & CLAIM COORDINATION

True North has experience evaluating prior insurance claims to avoid duplication of benefits issues. The complexity of working with the two programs is compounded by the overlap of the two. The City's ability to make informed decisions requires a thorough understanding of financial implications, both in terms of Public Assistance funding and the City's insurance claim. Our consultants can work directly with the City's internal staff to assist in navigating this element of the FEMA process.

HAZARD MITIGATION

The purpose of the Hazard Mitigation Grant Program (HMGP) is to help communities implement hazard mitigation measures following a Presidential Declared Disaster. The key purpose of this grant program is to enact mitigation measures that reduce the risk of loss of life and property from future disasters.

Working within the current regulatory framework, True North Emergency Management will proactively assist in the identification, development and evaluation of opportunities for Post-Disaster Mitigation 406 projects in the City. True North has experience preparing hazard mitigation proposals, grant applications, benefit-cost analysis, and other services related to the Hazard Mitigation Grant Program.

We are prepared to provide the necessary guidance and assistance with determining the processes for the mitigation programs and able to provide direction on day to day operations.

Maximizing Hazard Mitigation Opportunities

Hazard mitigation funding is one of the most often overlooked aspects of the Public Assistance Program. The True North team focuses on identifying and educating clients regarding hazard mitigation opportunities. We will work with the City to take advantage of this additional funding to strengthen and improve infrastructure, taking every opportunity to protect against future damage. Our team is trained to recognize and suggest hazard mitigation opportunities at all stages of the project

UNDERSTANDING OF FEMA, FHWA AND STATE GUIDELINES

True North is thoroughly familiar with the requirements and guidelines of the Federal Emergency Management Agency (FEMA), Federal Highway Administration (FHWA) and the Texas Division of Emergency Management (TDEM). We have a track record of full eligible FEMA, FHWA and state reimbursement on our projects. We will work with the City of Deer Park to develop a strategy to maximize early reimbursement of project costs. We will also coordinate meetings with FEMA Public Assistance (PA) staff early in the project and focus on disaster specific guidance to maximize reimbursement of project costs and True North will be a resource to the City of Deer Park on federal requirements and financial recovery.

With our has extensive knowledge and experience with FEMA, FHWA and state policies and requirements. We will serve as a resource to the City of Deer Park on relevant requirements and policies. The True North team will provide recovery services pursuant to local, state, and federal rules and regulations. We have regular meetings with the client and FEMA to keep abreast of the ever-changing FEMA requirements and Disaster Specific Guidance (DSG) to meet the demands of the event.

QA/QC

The True North team will implement a QA/QC Program to minimize errors on all project documents. With our proven methods, we will provide Quality Assurance/Quality Control reviews on the entire project. Adequate project control and full eligible FEMA reimbursement can only be assured if our policy and procedures are accurately implemented.

The working knowledge of former FEMA personnel is instrumental in ensuring documentation is complete and correct when submitted. All our PA consultants remain current on all regulations, policies and information through bulletins, on-line classes and the Emergency Management Institute. These classes are required on either a yearly, or as a need-to-know basis.

CLOSE-OUT SUPPORT

A key goal of True North Emergency Management is to assist our clients in securing the maximum available PA grant funding during closeout. With the invaluable experience of our FEMA Specialists, True North can identify the pitfalls associated with close-out and assist the client with avoiding them. We will provide the expertise needed for the confirmation of work completed, compiling the required documentation, proper documentation of insurance proceeds, composition and submission of the requests for final inspection. True North will also be available for post-submittal administration including audit preparation and appeals support should the need arise.



TRUE NORTH

FEE SCHEDULE

True North Emergency Management Cost Proposal

CITY OF DEER PARK – PUBLIC ASSISTANCE GRANT MANAGEMENT SERVICES

Position	Hourly Rate	Estimated Hours
Senior FEMA PA Consultant	\$139.00	104
Subject Matter Expert	\$132.00	8
FEMA PA Consultant	\$124.00	60
PA Administration	\$85.00	40
Program Manager	\$205.00	8

The positions listed above will be utilized on an as needed basis to ensure we meet the staffing needs required by the City of Deer Park. Not all positions may be utilized. True North will work with the City to ensure adequate staffing levels will be managed to ensure the successful completion of these projects.

* The above listed hourly rates are based on a 10% profit.

**Travel at the request of the City of Deer Park to be reimbursed at the following rates with no mark-up.

- Per Diem (Lodging and M&IE) at current GSA rate
- Airfare at actual cost
- Mileage \$0.58 per mile

Not Applicable

CONFLICT OF INTEREST QUESTIONNAIRE For vendor doing business with local governmental entity		FORM CIQ
<p>This questionnaire reflects changes made to the law by H.B. 23, 84th Leg., Regular Session.</p> <p>This questionnaire is being filed in accordance with Chapter 176, Local Government Code, by a vendor who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the vendor meets requirements under Section 176.006(a).</p> <p>By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the vendor becomes aware of facts that require the statement to be filed. See Section 176.006(a-1), Local Government Code.</p> <p>A vendor commits an offense if the vendor knowingly violates Section 176.006, Local Government Code. An offense under this section is a misdemeanor.</p>	<div style="border: 1px solid black; padding: 2px; text-align: center;">OFFICE USE ONLY</div> <div style="border: 1px solid black; padding: 2px;">Date Received</div>	
<p>1 Name of vendor who has a business relationship with local governmental entity.</p> <p style="text-align: center; color: red; font-size: 1.2em;">N/A</p>		
<p>2 <input type="checkbox"/> Check this box if you are filing an update to a previously filed questionnaire. (The law requires that you file an updated completed questionnaire with the appropriate filing authority not later than the 7th business day after the date on which you became aware that the originally filed questionnaire was incomplete or inaccurate.)</p>		
<p>3 Name of local government officer about whom the information is being disclosed.</p> <p style="text-align: center;">_____</p> <p style="text-align: center;">Name of Officer</p>		
<p>4 Describe each employment or other business relationship with the local government officer, or a family member of the officer, as described by Section 176.003(a)(2)(A). Also describe any family relationship with the local government officer. Complete subparts A and B for each employment or business relationship described. Attach additional pages to this Form CIQ as necessary.</p> <p style="margin-top: 20px;">A. Is the local government officer or a family member of the officer receiving or likely to receive taxable income, other than investment income, from the vendor?</p> <p style="text-align: center;"> <input type="checkbox"/> Yes <input type="checkbox"/> No </p> <p style="margin-top: 10px;">B. Is the vendor receiving or likely to receive taxable income, other than investment income, from or at the direction of the local government officer or a family member of the officer AND the taxable income is not received from the local governmental entity?</p> <p style="text-align: center;"> <input type="checkbox"/> Yes <input type="checkbox"/> No </p>		
<p>5 Describe each employment or business relationship that the vendor named in Section 1 maintains with a corporation or other business entity with respect to which the local government officer serves as an officer or director, or holds an ownership interest of one percent or more.</p>		
<p>6 <input type="checkbox"/> Check this box if the vendor has given the local government officer or a family member of the officer one or more gifts as described in Section 176.003(a)(2)(B), excluding gifts described in Section 176.003(a-1).</p>		
<p>7</p> <div style="display: flex; justify-content: space-between; align-items: flex-end;"> <div style="text-align: center;"> <p>_____ Signature of vendor doing business with the governmental entity</p> </div> <div style="text-align: center;"> <p>3/12/2019</p> <p>_____ Date</p> </div> </div>		

SAM Search Results
List of records matching your search for :

Search Term : TRUE NORTH EMERGENCY MANAGEMENT, LLC*
Record Status: Active

ENTITY	TRUE NORTH EMERGENCY MANAGEMENT, LLC			Status: Active
DUNS: 041096068	+4:	CAGE Code: 7F8K7	DoDAAC:	
Expiration Date: 10/03/2019		Has Active Exclusion?: No	Debt Subject to Offset?: No	
Address: 512 MAIN ST STE 415				
City: FORT WORTH		State/Province: TEXAS		
ZIP Code: 76102-3911		Country: UNITED STATES		

Certification Regarding Lobbying

(To be submitted with each bid or offer exceeding \$100,000)

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (a) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (b) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- (c) The undersigned shall require that the language paragraph 1 and 2 of this anti-lobbying certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by 31, U.S.C. § 1352 (as amended by the Lobbying Disclosure Act of 1995).

True North Emergency

The Contractor, Management, LLC, certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, the Contractor understands and agrees that the provisions of 31 U.S.C. § 3801 et seq., apply to this certification and disclosure, if any.



Signature of Contractor's Authorized Official

Derrick Tucker, PE Program Manager


Printed Name and Title of Contractor's Authorized Official

3/12/2019

Date

Disclosure of Lobbying Activities

Complete this form to disclose lobbying activities pursuant to 31 U.S.C. 1352
(See reverse for public burden disclosure)

Type of Federal Action: <u> a </u> a. contract <u> </u> b. grant <u> </u> c. cooperative agreement <u> </u> d. loan <u> </u> e. loan guarantee <u> </u> f. loan insurance	Status of Federal Action: <u> a </u> a. bid/offer/application <u> </u> b. initial award <u> </u> c. post-award	Report Type: <u> a </u> a. initial filing <u> </u> b. material change
Name and Address of Reporting Entity: <u> X </u> Prime <u> </u> Subawardee Tier <u> </u> , if Known: True North Emergency Management, LLC 2501 Avenue J, Suite 120 Arlington, TX 76006 Congressional District, if known: 4c		If Reporting Entity in No. 4 is Subawardee, Enter Name and Address of Prime: Congressional District, if known:
Federal Department/Agency:		7. Federal Program Name/Description: CFDA Number, if applicable: _____
Federal Action Number, if known:		9. Award Amount, if known: \$ _____
10. a. Name and Address of Lobbying Registrant (if individual, last name, first name, MI):		b. Individuals Performing Services (including address if different from No. 10a) (last name, first name, MI):
11. Information requested through this form is authorized by title 31 U.S.C. section 1352. This disclosure of lobbying activities is a material representation of fact upon which reliance was placed by the tier above when this transaction was made or entered into. This disclosure is required pursuant to 31 U.S.C. 1352. This information will be reported to the Congress semi-annually and will be available for public inspection. Any person who fails to file the required disclosure shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.		Signature:  Print Name: <u>Derrick P. Tucker, PE</u> Title: <u>Program Manager</u> Telephone No.: <u>601-506-3298</u> Date: <u>3/12/2019</u>
Federal Use Only		Authorized for Local Reproduction Standard Form - LLL (Rev. 7-97)

CERTIFICATE OF INTERESTED PARTIES**FORM 1295**

1 of 1

Complete Nos. 1 - 4 and 6 if there are interested parties.
Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.

**OFFICE USE ONLY
CERTIFICATION OF FILING**

Certificate Number:
2019-463085

Date Filed:
03/13/2019

Date Acknowledged:

1 Name of business entity filing form, and the city, state and country of the business entity's place of business.

True North Emergency Management, LLC
Arlington, TX United States

2 Name of governmental entity or state agency that is a party to the contract for which the form is being filed.

City of Deer Park

3 Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.

RFP DR#4332
FEMA Public Assistance Grant Management Services

4	Name of Interested Party	City, State, Country (place of business)	Nature of interest (check applicable)	
			Controlling	Intermediary
	Tucker, Derrick	Arlington, TX United States		X
	Lucius, Nelson	Arlington, TX United States		X
	Neel, Hibbett	Jackson, MS United States	X	
	Neel-Schaffer Engineers and Planners, Inc	Jackson, MS United States	X	

5 Check only if there is NO Interested Party. ☐


6 UNSWORN DECLARATION

My name is Derrick P. Tucker, P.E., and my date of birth is 5-3-1965.

My address is 2501 Avenue J, Suite 120, Arlington, TX, 76006, USA
(street) (city) (state) (zip code) (country)

I declare under penalty of perjury that the foregoing is true and correct.

Executed in Tarrant County, State of Texas, on the 13th day of March, 2019.
(month) (year)



Signature of authorized agent of contracting business entity
(Declarant)



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

10/29/2018

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER The Nowell Agency, Inc. 1498 Old Fannin Rd Brandon MS 39047		CONTACT NAME: Deanna Simkins PHONE (A/C, No. Ext): (601) 939-7700 FAX (A/C, No): (601) 939-8800 E-MAIL ADDRESS: Deanna.simkins@nowellagency.com	
INSURED Neel-Schaffer, Inc. Et Al; Maptech Inc.; Soiltech Consultants, Inc.; True North Emergency Management LLC P.O. Box 22625, 125 S Congress Street Ste 1100 Jackson MS 39225		INSURER(S) AFFORDING COVERAGE INSURER A: Nationwide Property And Casualty INSURER B: Nationwide Mutual Fire Insurance INSURER C: INSURER D: INSURER E: INSURER F:	
		NAIC # 37877 23779	

COVERAGES

CERTIFICATE NUMBER: 18/19 Master COI

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY	X		ACPGK05674886691	4/1/2018	4/1/2019	EACH OCCURRENCE \$ 1,000,000
	<input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 500,000
	<input checked="" type="checkbox"/> Contractual Liability						MED EXP (Any one person) \$ 10,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						PERSONAL & ADV INJURY \$ 1,000,000
	<input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC						GENERAL AGGREGATE \$ 2,000,000
	OTHER:						PRODUCTS - COMP/OP AGG \$ 2,000,000
A	AUTOMOBILE LIABILITY	X		ACPBK5674886691	4/1/2018	4/1/2019	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000
	<input checked="" type="checkbox"/> ANY AUTO						BODILY INJURY (Per person) \$
	<input type="checkbox"/> ALL OWNED AUTOS						BODILY INJURY (Per accident) \$
	<input type="checkbox"/> HIRED AUTOS						PROPERTY DAMAGE (Per accident) \$
	<input type="checkbox"/> SCHEDULED AUTOS						
B	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR	X		ACPCAF5674886691	4/1/2018	4/1/2019	EACH OCCURRENCE \$ 10,000,000
	<input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE						AGGREGATE \$ 10,000,000
	<input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$						
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY						PER STATUTE <input type="checkbox"/> OTH-ER <input type="checkbox"/>
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	Y/N					E.L. EACH ACCIDENT \$
	If yes, describe under DESCRIPTION OF OPERATIONS below	N/A					E.L. DISEASE - EA EMPLOYEE \$
							E.L. DISEASE - POLICY LIMIT \$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

RE: True North Emergency Management LLC
 2501 Avenue J, Suite 120
 Arlington, TX 76006

CERTIFICATE HOLDER

dduke@truenorthem.com

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Kathy Taylor/DKS

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ACORD 25 (2014/01)

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CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

10/29/2018

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

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PRODUCER Arthur J. Gallagher Risk Management Services, Inc. P.O. Drawer 16447 Jackson MS 39236-6447	CONTACT NAME: Pam Riddick PHONE (A/C, No, Ext): 601-863-3135 E-MAIL ADDRESS: pam_riddick@ajg.com		FAX (A/C, No): 601-812-6228
	INSURER(S) AFFORDING COVERAGE INSURER A: Liberty Insurance Corporation		NAIC # 42404
INSURED True North Emergency Management, LLC 2501 Avenue J, Suite 120 Arlington TX 76006	INSURER B:		
	INSURER C:		
	INSURER D:		
	INSURER E:		
	INSURER F:		

COVERAGES

CERTIFICATE NUMBER: 1982504993

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below			WC7Z91467100018	4/1/2018	4/1/2019	X PER STATUTE <input type="checkbox"/> OTH-ER <input type="checkbox"/> E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 Statutory Benefits included for all states except monopolistic (ND, OH, WA, WY, PR).
 Thirty (30) Day Notice of Cancellation as per Form WM9018

CERTIFICATE HOLDER

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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ACORD 25 (2016/03)

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Client#: 46612

NEELSCHA

ACORDTM**CERTIFICATE OF LIABILITY INSURANCE**

DATE (MM/DD/YYYY)

3/11/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Greyling Ins. Brokerage/EPIC 3780 Mansell Road, Suite 370 Alpharetta, GA 30022	CONTACT NAME: Carly Underwood PHONE (A/C, No, Ext): 770.552.4225 FAX (A/C, No): 866.552.4082 E-MAIL ADDRESS: carly.underwood@greyling.com														
INSURED TrueNorth Emergency Management, LLC 2501 Avenue J, Suite 120 Arlington, TX 76006	<table border="1"> <tr> <th data-bbox="812 504 1412 535">INSURER(S) AFFORDING COVERAGE</th> <th data-bbox="1412 504 1550 535">NAIC #</th> </tr> <tr> <td data-bbox="812 535 1412 567">INSURER A : Beazley Insurance Company, Inc.</td> <td data-bbox="1412 535 1550 567">37540</td> </tr> <tr> <td data-bbox="812 567 1412 598">INSURER B :</td> <td data-bbox="1412 567 1550 598"></td> </tr> <tr> <td data-bbox="812 598 1412 630">INSURER C :</td> <td data-bbox="1412 598 1550 630"></td> </tr> <tr> <td data-bbox="812 630 1412 661">INSURER D :</td> <td data-bbox="1412 630 1550 661"></td> </tr> <tr> <td data-bbox="812 661 1412 693">INSURER E :</td> <td data-bbox="1412 661 1550 693"></td> </tr> <tr> <td data-bbox="812 693 1412 724">INSURER F :</td> <td data-bbox="1412 693 1550 724"></td> </tr> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A : Beazley Insurance Company, Inc.	37540	INSURER B :		INSURER C :		INSURER D :		INSURER E :		INSURER F :	
INSURER(S) AFFORDING COVERAGE	NAIC #														
INSURER A : Beazley Insurance Company, Inc.	37540														
INSURER B :															
INSURER C :															
INSURER D :															
INSURER E :															
INSURER F :															

COVERAGES**CERTIFICATE NUMBER: 18-19****REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? <input type="checkbox"/> Y / <input checked="" type="checkbox"/> N (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below		N / A				PER STATUTE <input type="checkbox"/> OTH-ER <input type="checkbox"/> E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
A	Professional Liability			V1CDA5180301	11/15/2018	11/15/2019	Per Claim \$5,000,000 Aggregate \$5,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Re: Disaster Debris Monitoring & Consulting Services Solicitation No.19-4090-19.**CERTIFICATE HOLDER****CANCELLATION**

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

D. H. Collings