

8/8/2019

City of Deer Park 710 E. San Augustine Deer Park

TX 77536

Dear City of Deer Park

Your facility has just received an Unannounced Observational Audit by one of our National Staff Auditors.

Operational safety audits are randomly conducted to assist clients in evaluating their aquatic safety and risk management operations. The actions, findings, recommendations, and opinion rendered by our auditor representative(s) are limited to the operational conditions that exist during the audit. Accordingly, audits should be utilized as a "risk management tool" to enhance your existing operation.

Upon review of this information, you are encouraged to discuss the results of the audit and inquire about any questions that you may have with the auditor. Please find the documentation to review the details of this audit. Also, we encourage you to evaluate your auditor online:

http://www.zoomerang.com/survey.zgi?p=WEB2253RDSEBH3

Sincerely Yours,

Richard Carroll Sr. VP/COO

Encl: Unannounced Audit - EH01-10039

Jeff Ellis & Associates, Inc.

Business Office: PO Box 2160

Windermere, FL 34786 Phone: 800-742-8720 Fax: 407-654-1723

8/8/2019 Page 1 of 14



Client City of Deer Park

Date 8 /8 /2019

Audit ID EH01-10039

Auditor Huber, Emma

Audit Type: Unannounced

Weather Sunny

Section One: Individual Lifeguard Evaluation Exceeds

Section Two: Simulated Emergency Evaluation Exceeds

Section Three: Administration Section Evaluation Meets

Final Overall Audit Evaluation Score Exceeds

Reviewed with Debra Culp Email dculp@deerparktx.org

Title Assistant Supervisor of Phone 281-793-8772

Comments Fax

Section 1: This Section received a score of EXCEEDS. Lifeguards were found to exhibit consistent scanning patterns with downward head and eye movement. Lifeguards were Vigilant, Professional and Rescue Ready.

Section 2: This Section received a score of EXCEEDS. Lifeguards met all operating criteria's and incorporated the use of the AED and Oxygen in all Team Management Scenarios. Individual Responsive GiD Aquatic Rescue was found to Meet the standard.

Section 3: All Facility and Administrative Items were found to be in compliance and in good order. Rescue Equipment was readily available and all documents were accounted for.

It has been a pleasure to work with the City of Deer Park team. Great Job on the audit and best wishes for a very safe and successful year.

If you have any questions, comments, or concerns, please direct them to your Client Director, Steve Miller (steve.miller@jellis.com)

8/8/2019 Page 2 of 14

Section 1A:	Individual Li	feguard Evaluation Report				
	Date Review ID Section ID Facility Name Lifeguard Name Credential Number Pool/Ride Name Pool Type	8/8/2019 EH01-10039 1A-01 City of Deer Park Angelica Anderson 1087-5251 Zone 5 Activity Pool	Identifi	catio	n S	
	Programming Type	Open swim	Clips	1	-	2
 2) Lifeguard addressed (3) 3) Lifeguard exhibited pr 4) Lifeguard was Rescue 5) Lifeguard exhibited di 6) Lifeguard location allo 7) Lifeguard location allo 8) Lifeguard exhibited pr 	rofessional behavior and d e Ready splayed a significant chan	emeanor ge in position/scanning pattern entire Zone of Protection® area rescue equipment g rotation	E ✓	M		
Individual Lifeguard	Evaluation Report			ı	Exce	eds
exceeds the standard. Lifeguard is attentive t	rofessional image and re o the Zone of Protection	escue ready posture/equipment position and demonstrates swimmer surveillands and implements downward head an	ance to excee	ed the	stan	

8/8/2019 Page 3 of 14

Lifeguard Signature_____ Supervisor's Signature____

Section 1A:	Individual Li	feguard Evaluation Report				
	Date Review ID	8/8/2019 EH01-10039	Identifi	cation		
	Section ID Facility Name Lifeguard Name Credential Number Pool/Ride Name Pool Type	1A-02 City of Deer Park Jeffery Cheslock 1064-1363 Zone 5. Activity Pool				
	Programming Type	Open swim	Clips	2		4
 2) Lifeguard addressed 3) Lifeguard exhibited point 4) Lifeguard was Rescur 5) Lifeguard exhibited di 6) Lifeguard location allow 7) Lifeguard location allow 8) Lifeguard exhibited point 	isplayed a significant chan	ge in position/scanning pattern f entire Zone of Protection® area rescue equipment ng rotation	E ✓	M		
Individual Lifeguard	Evaluation Report			Е	хсе	eds
Comments						
Lifeguard is observed	at Zone 5.					

Lifeguard exhibits a professional image and rescue ready posture/equipment position. Environmental protection exceeds the standard.

Lifeguard is attentive to the Zone of Protection and demonstrates swimmer surveillance to exceed the standard. Lifeguard exhibits consistent scanning patterns and implements downward head and eye movements.

Lifequard Signature		0	
i itedijara Sidnatijra	1	Supervisor's Signature	1
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8/8/2019 Page 4 of 14

Section 1A:	Individual Li	feguard Evaluation Report				
	Date Review ID Section ID Facility Name Lifeguard Name Credential Number Pool/Ride Name Pool Type Programming Type	8/8/2019 EH01-10039 1A-03 City of Deer Park Dreu Hughes 1088-4468 Zone 8 Activity Pool Open swim	Identifi	cation 5		6
2) Lifeguard addressed (3) Lifeguard exhibited pr 4) Lifeguard was Rescue 5) Lifeguard exhibited di 6) Lifeguard location allo 7) Lifeguard location allo 8) Lifeguard exhibited pr	rofessional behavior and d e Ready splayed a significant chan	ge in position/scanning pattern f entire Zone of Protection® area rescue equipment ng rotation	E ✓	M	F	N
Individual Lifeguard	Evaluation Report			E	хсє	eds
exceeds the standard. Lifeguard is attentive t	rofessional image and re	escue ready posture/equipment position. In and demonstrates swimmer surveilland Ins and implements downward head and e	ce to excee	ed the	stan	

8/8/2019 Page 5 of 14

_____Supervisor's Signature_

Lifeguard Signature_

Section 1A:	Individual Li	feguard Evaluation Report				
	Date	8/8/2019	Identifi	catio	n	
	Review ID	EH01-10039			-	
	Section ID	1A-04		Daniel Sta	13	
	Facility Name	City of Deer Park			1	
	Lifeguard Name	Jacob Mitchell		-		
	Credential Number	1087-5263		-	\geq	
	Pool/Ride Name	Zone 2		(1)	E I	2
	Pool Type	Activity Pool		1997	E.	41.
	Programming Type	Open swim	Clips	7	-	8
			E	М	F	N
1) Lifeguard provided	surveillance of swimmers (1	0/20)	✓			
2) Lifeguard addresse	d environmental concerns		✓			
3) Lifeguard exhibited	professional behavior and d	lemeanor		✓		
4) Lifeguard was Reso	cue Ready			✓		
5) Lifeguard exhibited	displayed a significant chan	ge in position/scanning pattern		✓		
6) Lifeguard location a	allowed visual surveillance of	f entire Zone of Protection® area		✓		
7) Lifeguard location a	allowed immediate access to	rescue equipment		✓		
8) Lifeguard exhibited	proactive bottom scan durin	ng rotation				
9) Lifequard exhibited	rotation without loss of eye	contact				✓
,						•
Individual Lifeauer	d Evaluation Report				vcc	eeds

Lifeguard exhibits a professional image and rescue ready posture/equipment position. Environmental protection exceeds the standard.

Lifeguard is attentive to the Zone of Protection and demonstrates swimmer surveillance to exceed the standard. Lifeguard exhibits consistent scanning patterns and implements downward head and eye movements.

Lifequard Signature	Supervisor's Signature	
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8/8/2019 Page 6 of 14

Section 1A:	Individual Li	feguard Evaluation Report				
	Date Review ID Section ID Facility Name Lifeguard Name Credential Number Pool/Ride Name Pool Type	8/8/2019 EH01-10039 1A-05 City of Deer Park Leila Whatley 1034-3375 Zone 5 Activity Pool	Identifi			
	Programming Type	Open swim	Clips	10	-	11
2) Lifeguard addressed e 3) Lifeguard exhibited pr 4) Lifeguard was Rescue 5) Lifeguard exhibited dis 6) Lifeguard location allo 7) Lifeguard location allo 8) Lifeguard exhibited pr	ofessional behavior and de Ready splayed a significant chan	emeanor ge in position/scanning pattern entire Zone of Protection® area rescue equipment g rotation	E ✓	M	F	N
Individual Lifeguard	Evaluation Report			E	Exce	eds

Comments

Lifeguard is observed at Zone 5.

Lifeguard exhibits a professional image and rescue ready posture/equipment position. Environmental protection exceeds the standard.

Lifeguard is attentive to the Zone of Protection and demonstrates swimmer surveillance to exceed the standard. Lifeguard exhibits consistent scanning patterns and implements downward head and eye movements.

Lifequard Signature	S	upervisor's Si	gnature	;

8/8/2019 Page 7 of 14

Section 1D:	Individual Su	upervisor Evaluation Report				
	Date Review ID Section ID Facility Name Lifeguard Name Credential Number Pool/Ride Name Pool Type Programming Type	8/8/2019 EH01-10039 1D-01 City of Deer Park Hailey Selmser 1034-3388 Entire Facility Activity Pool Open swim	Identific	cation 4	n -	4
			E	М	F	N
1) Supervisor displayed	proactive management of	Lifeguards	✓			
2) Supervisor provided to	ask remediation and/or co	rrection		✓		
3) Supervisor exhibited a	a professional image and l	behavior		✓		
4) Supervisor carried a v	visible means of communic	cation		✓		
5) Supervisor was clearly	y identifiable			✓		
6) Supervisor kept intera	actions with Lifeguard(s) lir	mited in duration		✓		
7) Supervisor kept intera	actions with Lifeguard(s) lir	mited in duration		✓		
8) Supervisor's attire add	dressed environmental co	ncerns		✓		
Individual Superviso	r Evaluation Score			E	хсє	eds
Comments Supervisor is observed	d throughout the entire f	facility.				
Supervisor is readily id environment.	dentifiable, exhibits profe	essional image and behavior, and is prop	erly proted	cted fi	om t	he
Supervisor is observed	d around the pool deck	with consistent presence.				

Lifeguard Signature_____ Supervisor's Signature____

8/8/2019 Page 8 of 14

Section 1D:	Individual Su	pervisor Evaluation Report				
	Date Review ID Section ID Facility Name Lifeguard Name Credential Number Pool/Ride Name	8/8/2019 EH01-10039 1D-02 City of Deer Park Diego Garcia 1034-3371 Entire Facility	Identific	cation		
	Pool Type Programming Type	Activity Pool Open swim	Clips	9	_	9
 2) Supervisor provided t 3) Supervisor exhibited a 4) Supervisor carried a v 5) Supervisor was clearl 6) Supervisor kept interact 7) Supervisor kept interact 	proactive management of ask remediation and/or co a professional image and be visible means of communicy identifiable actions with Lifeguard(s) lirections with Lifeguard(s) lirections with Lifeguard(s) lirections with Lifeguard(s) lirections with Lifeguard(s)	rrection pehavior cation mited in duration mited in duration	E ✓	M	F	N
Individual Superviso	r Evaluation Score			E	xce	eds
•	d throughout the entire f	acility. essional image and behavior, and is p	roperly proted	cted fro	om t	he

environment.

Supervisor is observed around the pool deck with consistent presence.

Lifeguard Sigr	inature	Supervisor's Signature
Liicgualu Oigi	riature	oupcivisor a digitature

8/8/2019 Page 9 of 14

Section 2B: First Responder Evaluation Report



 Date
 8/8/2019

 Audit ID
 EH01-10039

 SectionID
 2B-01

Facility Name City of Deer Park
Team Members Reannon Sublett

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	1 T		M	

14

14

Identification

Clips

	м	F	N
1) Lifeguard recognizes primary problem.	✓		
2) Lifeguard activated the EAP/Called for assistance including EMS	✓		
3) Lifeguard maintains safety for self and the guest.	✓		
4) Lifeguard assesses/monitors CABs	✓		
5) Lifeguard provides Basic Life Support care as needed.	✓		
6) Lifeguard provides First Aid care as needed	✓		
7) Lifeguard properly utilizes available equipment for BLS or First Aid care	✓		
8) Lifeguard provides appropriate care for secondary concerns	✓		
9) Overall care provided is consistent with current BLS/First Aid Training	✓		
		·	,

Airway/Circulation Management Simulation Score

Meets

Comments

The lifeguard properly recognizes and provides appropriate first aid care to this guest suffering from Epitaxis.

8/8/2019 Page 10 of 14

Section 2D:

In-Water Unconscious Guest in Distress Simulation Audit Report



 Date
 8/8/2019

 Audit ID
 EH01-10039

 SectionID
 2D-01

Facility Name City of Deer Park

Team Members Reannon Sublett, Leila Whatley, Kadie

Burke, Preston Walker, Diego Garcia



13

13

Clips

	E	М	F	N
1) Lifeguard(s) activated EAP protocols		✓		
2) Lifeguard(s) performed a safe and effective water entry w eq.		✓		
3) Lifeguard(s) executed a safe and successful in-water rescue		✓		
4) Lifeguard(s) provided airway assessment in water		✓		
5) Lifeguard(s) utilized in-water rescue equipment (inc. pocket mask)		✓		
6) Team provided extrication technique; safe for lifeguard and GiD		✓		
7) Team met EAP operating criteria for extrication		✓		
8) Team maintained standard precautions during scenario		✓		
9) Team provided circulatory management techniques		✓		
10) Team provided airway management technique		✓		
11) Team provided obstructed airway management techniques		✓		
12) Team met EAP operating criteria for Oxygen		✓		
13) Team met EAP operating criteria for AED		✓		
14) Team provided overall GiD management	✓			
15) Effective/Verbal Team Communication	✓			
In-Water Unconscious Guest in Distress Simulation Score		E	хсе	eds

Comments

In-water care is well executed including the initial opening of the airway, the quick check for spontaneous breathing, and initiation of rescue breathing utilizing necessary equipment while moving towards the extrication point.

Extrication is safe and effective while meeting the EAP Operating Criteria for Unresponsive guest emergencies.

Team displays effective teamwork and communication throughout the scenario.

All Rescue Breathing, CPR, FBAO, Oxygen and AED protocols are demonstrated effectively during on-deck care following extrication.

8/8/2019 Page 11 of 14

Section 2G:

Spinal Management Simulation Report



 Date
 8/8/2019

 Review ID
 EH01-10039

SectionID 2G-01

Facility Name City of Deer Park

Team Members Reannon Sublett, Leila Whatley, Kadie Burke, Preston Walker, Diego Garcia



Identification

Clips 12 12 Ε N М F 1) Lifeguard(s) requested assistance and activated EAP protocols **✓** 2) Lifeguard(s) utilized correct water entry ✓ 3) Lifeguard(s) provided spinal motion restriction to meet objective ✓ 4) Team utilized backboard effectively **✓** 5) Team met EAP operating criteria for extrication 6) Team provided overall GiD management **✓** 7) Team effectively communicated to patient ✓ 8) Established and executed effective team communications ✓

Spinal Management Simulation Score

Exceeds

Comments

In-water skills for spinal motion restriction is well executed and effective.

Backboarding, strapping and head immobilization protocols meet standards and stabilization is consistently maintained throughout the scenario.

Extrication is executed effectively, within the EAP Operating Standards, and was safe for both the guest and the lifeguard team.

Effective communication was demonstrated by the team and also with the GiD.

8/8/2019 Page 12 of 14

Section 3A:



Facility Evaluation Audit Report

Date 8/8/2019 **Audit ID** EH01-10039

SectionID 3A-01

Facility Name City of Deer Park

	M	R	F	N
1) Number of lifeguards on duty met 10/20 and/or 10/3 Protection Standards	✓			
2) Lifeguards' behavior is consistent with facility zone validation requirements	✓			
3) Lifeguard placement matches Zone Validation® system documentation	✓			
4) Water clarity allows for clear visibility to bottom of all attractions	✓			
5) Walkways are free of slip/trip hazards	✓			
6) General facility signage is present and visible	✓			
7) Specific attraction signage is present and visible	✓			
8) Depth markers are present and visible	✓			
9) Non-guarded area access is controlled by fences/gates/signage	✓			
10) Spinal Management Equipment is present and maintained	✓			
11) Oxygen & AED equipment is present/functional & documentation is current	✓			
12) AED Trainer is present and maintained	✓			
13) VAT® Manikin or similar stimuli present	✓			
14) First Aid supplies are present	✓			
15) Lifejackets are available for guest use	✓			
Facility Evaluation Score			M	eets

Comments

All Facility items are present, in order, and meet the standard.

Rescue equipment is available for use and properly maintained.

Water quality at all attractions meets industry standards, allowing for clear visibility to the pool bottom.

8/8/2019 Page 13 of 14

Section 3C:

Administration Evaluation Audit Report



Date 8/8/2019

Audit ID EH01-10039

SectionID 3C-01

Facility Name City of Deer Park

	М	R	F	N
1) Lifeguard licenses organized and available	✓			
2) Past classes have been properly closed	✓			
3) Instructor license(s) available	✓			
4) In-service records current and available	✓			
5) Copy of AFO/CPO certification available	✓			
6) Rescue reports available	✓			
7) Incident reports available	✓			
8) VAT® Zone Coverage® diagrams for all staffing levels	✓			
9) VAT® Zone of Protection® area docs for all staffing levels on E&A templates	✓			
10)VAT® Zone Validation® system docs for all staffing levels on E&A templates	✓			
11) VAT® Operational Manikin Drop and Live Active Guest Drill documentation				✓
12) A VAT® Remediation Program is documented and available				✓
13) VAT® guest education in evidence				✓
14) Oxygen equipment logs are present and completed daily	✓			
15) AED equipment logs are present and completed daily	✓			
16) Opening & Closing checklists with "Bottom is clear" line item completed daily	✓			
17) Emergency Action Plan (EAP) documentation is present and available	✓			
18) Variances are available				✓
19) Supplemental Responder credentials on file and current				✓
20) Supplemental Responder in-service documentation current				✓
21) The Risk Management Guide is on site and available	✓			
22) vanGUARD Aquatic Leadership credentials are on site and available	✓			
23) Supervisor(s) are visible in the park	✓			

Administration Evaluation Score

Meets

Comments

Supervisors are observed to be present and available during the observational period. Supervisory personnel were observed to be patrolling around the pool deck during the audit.

Supervisors demonstrate proactive management in the form of observation and correction of lifeguards positioning or scanning performance.

Administrative items were readily available for inspection, properly updated and organized.

8/8/2019 Page 14 of 14