



Greater Harris County 9-1-1 Emergency Network

March 25, 2021

Dear 9-1-1 Coordinators,

This past year we have all experienced (and continue to) unprecedented challenges with the Coronavirus and Winterstorm Uri. During it all, telecommunicators throughout our service area have remained dedicated to helping residents by sending them emergency responders quickly and efficiently. They continue to be the **VITAL link** between citizens needing emergency assistance and the emergency service providers: fire, police/sheriff, and medical assistance.

Each year a special week is designated to recognize 9-1-1 telecommunicators/dispatchers for the contributions they make to emergency services. The week of **April 11-17, 2021** is known as **9-1-1 TELECOMMUNICATOR WEEK** in all of Harris and Fort Bend Counties. A Resolution signed by the Greater Harris County 9-1-1 Emergency Network is presented to each responding agency to be posted in the communication department in recognition of this special week.

The resolution will also be shared with all city and county officials, and they are encouraged to present this resolution at City Council meeting/commissioners' Court. Please be sure to make an effort in your agency to recognize your calltakers for the valuable effort that they make daily to public safety. Inform your department personnel about this week of recognition. Many agencies have taken it upon themselves to recognize the telecommunicators locally in various ways. We are always looking for pictures and examples of what each agency does to recognize TC Week.

**PLEASE POST IN YOUR DEPARTMENT
DURING THE WEEK OF APRIL 11 - 17, 2021**

Sincerely,

Sonya Lopez Clauson
Public Information Officer